



2020-21

ANNUAL REPORT

*Continuing the Moakley Legacy
Through the Pandemic*

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SENIOR FELLOWS: Susan Spurlock JD Brendan Burke PhD John Petrin, MPA

Proud Member of the New England Council: Partnerships for the Talent Pipeline

About Us

The Moakley Center has been working with local and regional public agencies and nonprofit organizations for over **47 years** providing education, training, and research opportunities for public servants and community leaders.

Our history goes back to 1973 when the New England Commission provided funding to Suffolk University to develop programs to help the public service workforce do their work more efficiently and effectively. Initially, the focus was academic, resulting in the roll out of the undergraduate Public Administration major and the Master's in Public Administration degree in 1975.

In the 1990's, the Center of Public Management, later named after the late Congressman Joe Moakley, recognized the need to go beyond the classroom. The center developed into a self-sustaining organization within the Sawyer Business School, reflecting the goals of Congressman Moakley. Today, the Moakley Center's mission is to bridge the resources of academia with the needs of the community. Its priorities are to:

- 1** Build human capital in the public service arena
- 2** Promote dialogue on important public policy issues
- 3** Support and advise community organizations in meeting their service missions

2020-2021 Highlights from the Moakley Center:

In the 2020-21 Academic Year, there are **147** students enrolled in **8** certificate programs with **6** different partners.

- Undertook 15 public discourse, training, evaluation, and technical assistance projects, in partnership with 12 community organizations, earning revenues of over \$500,000.
- Held **2** seminars in local government financial management in partnership with the Massachusetts Municipal Association.
- Offered certificates in the following areas:
 - Certificate in Public Service Leadership and Management
 - Certificate in Community Health and Community Health Center Management
 - Certificate in Nonprofit Human Services Management
 - Certificate in Local Government Leadership and Management
 - Certificate in Health and Disability Policy
- Collaborated with the Department of Children and Families to offer, for the second time, a Certificate in Human Services Management.
- Developed a new certificate for Faith-Based Non-Profits, which begins in January of 2022.
- Successfully **graduated 206** students from Certificate Programs and **58** from seminars, with a cumulative of **2,539 graduates**.
- Trained and support of instructors in the utilization of Zoom and online teaching
- Welcomed **3** new instructors to the faculty:
 - Dannielle Jones
 - Christopher Sweet
 - Ron Corbett
- Funded 14 Moakley Entrepreneurial Projects (MEPP)
- Sponsored the 8th Bi-Annual Legislative Seminar for new aides on Zoom.
- Co-sponsored a discussion on Unconventional Black Feminist Art.
- Provided training and support for twenty-three (23) DCF involved youth to complete internships through the Summer iWorks program.

Sandy Matava wins National Public Service Award —

In March 2021, our Director, Marie “Sandy” Matava, was awarded the prestigious National Public Service Award by the American Society for Public Administration. The award honors leaders who have made a profound difference in serving their community and whose accomplishments are models of excellence for those dedicated to the public good. Sandy has dedicated decades to serving the public, first working for the Commonwealth of Massachusetts in a variety of roles and later moving into academia. Professor Aimee Williamson, chair of the Institute for Public Service, stated: “Sandy stops at nothing to help public servants achieve training and graduate education to advance their skills and their careers. We are lucky to have her on our faculty and leading the Moakley Center.”



The Moakley Center Team

Our team includes three full-time staff, one part time staff member and 3 graduate fellows...



Director
Sandy Matava



Program Assistant
Dacia Gallow



Associate Director
Nicole Rivers



Graduate Fellow
Caitlyn Fitzgerald



Assistant Director
Rae'Niqua Victorine



Graduate Fellow
Ronak Desai



Graduate Fellow
Danny LaMack

And 38 Certificate & Seminar Faculty

Mary Beth Bernard, Director of Human Resources, Town of Wrentham
Alixé Bonardi, Clinical Assistant Professor, UMASS Medical School
Arthur Bowes, Ret. Senior Vice President of Human Resources, North Shore Medical Center
Brendan Burke, Associate Professor, Institute for Public Service
Sandy Cades, Chief Financial Officer & CPA, Communities for People
Denise Casey, Deputy Town Manager, Town of North Andover
John Coderre, Town Administrator, Town of Northborough Massachusetts
Ron Corbett, Former Acting Commissioner, Massachusetts Office of Probation
Michael Curry, President/CEO, Mass League of Community Health Centers
Carol Curtin, Director, UCEDD/LEND Programs, UMASS Medical School
Daniel Driscoll, Ret. President and CEO, Harbor Health Services, Inc.
Terri Farrell, Project Director, AIRC, UMASS Medical School
Elaine Gabovitch, State Team Leader, EAP, Department of Public Health, Massachusetts
James Hicks, Chief of Police, Natick Police Department
Nancy Holt, Finance Director/Town Accountant, Town of Scituate
James Hunt, President/CEO, Mass League of Community Health Centers
Linda Long-Bellil, Assistant Professor, UMASS Medical School
Bernard Lynch, Founder/Principal, Community Paradigm Associates
Sandy Matava, Director, Moakley Center for Public Management
Lisa Mead, Partner, Blatman, Bobrowski, Mead & Talerman LLC
James Montgomery-Hyde, Assistant Vice President of Human Resources, Emerson College
Maria Mossaides Director, Office of the Child Advocate, Massachusetts
John Petrin, Ret. Town Administrator, Town of Burlington
Dannielle Pinson-Jones, Client and Community Relations Specialist, PNC
Nicole Rivers, Associate Director, Moakley Center for Public Management
Rich Robinson, Ret. Executive Director, Federation for Children with Special Needs
John Rochford, Director, INDEX
Vincenzo Scibelli, Chief Operations Officer, North End Waterfront Health
Jonathan Steinberg, Chief Assessor, Town of Westborough
Sheryl Strother, Finance Director, Town of Wellesley
Susan Spurlock, Executive Director, Ford Hall Forum at Suffolk University
Christopher Sweet, Treasurer/Collector, Town of North Attleboro
Maureen Valente, Ret. Town Manager, Town of Sudbury
Patricia Vinchesi, Ret. Town Manager, Town of Scituate
Marc Waldman, Treasurer/Collector, Town of Wellesley
Amy Weinstock, Director, AIRC, UMASS Medical School
David Wright, Executive Director, Black Ministerial Alliance of Greater Boston, Inc.

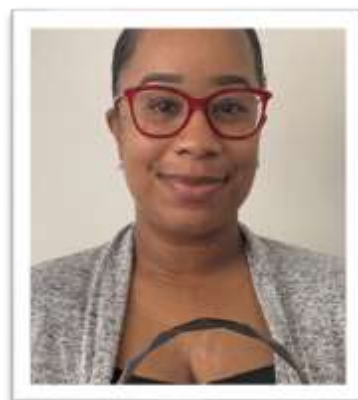
New Faculty Spotlight

Ron Corbett

Ron was appointed Acting Commissioner of Massachusetts Probation in January, 2011 and retired in 2013. Ron served as the Executive Director of the Massachusetts Supreme Judicial Court from 2000 to January, 2011. Prior to his appointment to the Supreme Judicial Court, he served as the Second Deputy Commissioner of the Massachusetts Probation Service, having previously worked as a Probation Officer, Assistant Chief Probation Officer, Regional Director, and as Director of Training & Development. He is Past-President of the National Association of Probation Executives (NAPE). Dr. Corbett has published widely, including articles in Federal Probation, Corrections Today, and Justice Quarterly. His publications include Transforming Probation Through Leadership: The “Broken Windows” Model, published by the Manhattan Institute.

Danielle Pinson-Jones

Moakley Center alumna, Dannielle Pinson-Jones, has rejoined the certificate program as an instructor. Dannielle earned her Bachelor of Arts in American Government and Politics at Suffolk in 2015. During her undergraduate years at Suffolk, she worked at the Moakley Center as an assistant staff member. In 2017, she earned her MPA and later became a RAMP Mentor to help current Suffolk students navigate higher education. She currently teaches MCPM 849: Alternative Revenue Strategies for Non-Profits.



Christopher Sweet

Christopher Sweet has been the Treasurer/Collector for the Town of North Attleborough since 2012. His prior municipal experience included various terms as Selectman, Planning Board member, Finance Committee chair, and Representative Town Meeting member. His business experience includes positions within his family’s corporate jewelry business and in the financial services industry. He serves on various boards and committees for the local YMCA, United Way, and hospital. He is currently the president of the Massachusetts Collectors and Treasurers Association (MCTA).



In their Own Words...

The Moakley Center values faculty who bring relevant material and practical experience to our students. Below is what our students enjoy about our faculty:

“ I liked Mr. Lynch's organization of the materials so that we came into each class with a base of knowledge that we could expand on. I also appreciated his presentation and facilitation style...a good balance of delivering course content, but also allowing for spontaneous detours when class discussion generated them.

“ I appreciated the variety of assignments and the class structure, even in the remote learning environment. I thought that Professor Matava did an excellent job engaging the class and showing us how what we were learning could be applied in the real world. Very relevant material, including readings, case studies and in-class assignments.

“ Steve was an excellent instructor. While he had reservations about doing the class remotely, students stepped up and the conversation flowed. He has a depth of knowledge that was unbelievable and was willing to offer any tips and information he could. He was totally accessible. Great guy, great course...I feel very lucky to have been his student.

“ Great professor who shared her professional and lived experience. Very motivational and inspiring.

Year in Review



Build human capital in the public service arena

Celebrating 21 years of Certificate Programs & 2,539 Graduates

Certificate Programs

The Moakley Center continues to have an impressive impact on the education of aspiring leaders in the public service sector. In collaboration with twenty different community partners, and with the expertise of 41 faculty instructors, the Moakley Center has provided extensive graduate level educational opportunities for public service managers across Massachusetts. These programs make a Suffolk-quality education more accessible and more affordable to the community.

Partners include:

Massachusetts Providers' Council: 500+ graduates
Massachusetts League of Community Health Centers: 500+ graduates
Massachusetts Managers Association: 300+ graduates
UMASS LEND/Shriver Center: 160+ graduates
Executive Office of Health and Human Services: 150+ graduates
Department of Revenue: 30+ graduates
Department of Children and Families: 18+graduates

Moakley Scholars

Many of Suffolk's Certificate Alumni opt to continue their studies in public administration. In September of 2021, twenty-four (24) certificate graduates matriculated into Suffolk's MPA program (Moakley Scholars). To date, 231 students have gone on to pursue an advanced MPA degree upon graduation from the Certificate Programs.

MMA

Justine Caggiano
Yeimi Colon
Brian DeFelice
Michael King
Daniel Periera
Kelli Spencer
Stacie Ward

Providers' Council

Dereck (Jake) Cavanaugh
Antonio Centeio
Grace Clain
Katherine Driscoll
Jacqueline Lewis
Sherrice Lewis-Thompson
Daniela Morales
James Olson
Kianesha Reeves

EOHHS

Jocelyn Henry-Crayton
Robert Oliver
Leah Shiels
Leah Sullo

LEND

Taylor Brisbin
Elizabeth Fahey
Rania Kelly
Fatima Watt



UMass Medical School/Shriver Center LEND Program

For twenty-one years, the Moakley Center has partnered with the Shriver Center's Leadership Education in Neurodevelopmental and Related Disabilities (LEND) program to offer a *Certificate in Disability and Health Policy* and a joint *LEND/MPA Program*. The LEND Program is dedicated to understanding and improving the challenges faced by individuals with intellectual and developmental disabilities (IDD) and their families. The LEND program is a Human Resources and Services Administration (HRSA) initiative. There are 40 LEND programs across the country, but Shriver's LEND program stands out because of its unique relationship with the Moakley Center. LEND fellows participating in the certificate program can elect to apply their \$12,000 fellowship award from HRSA towards an MPA at Suffolk University. In addition, Suffolk generously gives a one semester fulltime scholarship to LEND fellows and allows for up to 12 graduate credit waivers (for classes completed in the certificate program). As a result, LEND fellows taking MPA courses during their LEND experience have only 3 remaining courses to complete upon graduation from the certificate program. Carol Curtin and Sandy Matava are the Shriver Center's liaisons for the LEND program.

Executive Office of Health and Human Services/EOHHS

This year marked the sixth year of partnership with the Executive Office of Health and Human Services (EOHHS) and the *Certificate in Human Service Leadership and Management*. A total of 20 students graduated in June 2021, coming from departments across the agency including Dept. of Children and Families (DCF), Dept. of Transitional Assistance (DTA), Dept. of Mental Health (DMH), Dept. of Public Health, Dept. of Youth Services (DYS), MassHealth, Dept. of Education (DOE), and the Executive Office of Health and Human Services. Imad Sandakly, Director of EOHHS Center for Staff Development is the liaison for the program and the Center.



Dan Tsai, the former Assistant Secretary for MassHealth and Medicaid Director of the Commonwealth, was the 2021 Keynote Speaker at Graduation. Tsai is the current Director of Center for Medicaid and CHIP Services in the Biden Administration.

PROVIDERS' COUNCIL

The Massachusetts Council of Human Service Providers

After nineteen years, the Providers' Council has celebrated over 500 graduates receiving a *Certificate in Nonprofit Human Services Management*. The Providers' Council is the state's largest human service trade association and is widely recognized as the official voice of the private provider industry. The thirty-eight (38) students in the 2021 graduating class represented 18 different nonprofit organizations including Action for Boston Community Development, Advocates Inc./Guild, Bay Cove Human Services, Brockton Area Multi-Services Inc., Casa Myrna, Centerboard, Central Boston Elder Services, Heading Home Inc., Lifeworks, Mental Health Association, Metropolitan Housing Boston, Northeast Arc, North American Family Institute (NFI) Massachusetts, Pine Street Inn, Roman Music Therapy Services, Roxbury Youthworks, WCI (Work, Community, Independence), and Western Massachusetts Training Consortium. Mia Alvarado, Executive Director, Roxbury Youthworks, Inc. was the 2021 Graduation speaker.



Massachusetts Municipal Association (MMA)

For the ninth consecutive year, the Massachusetts Municipal Association (MMA) offered a *Certificate in Local Government Leadership and Management*. In 2021, the program was offered on Zoom. There were 37 participating communities: Amherst, Arlington, Bellingham, Burlington, Barnstable, Buzzards Bay, Chatham, Cohasset, Danvers, Dartmouth, Dedham, Essex, Foxborough, Franklin, Gardner, Gloucester, Harvard, Hopkinton, Marlborough, Mashpee, Mattapoisett, Medfield, Melrose, Millis, Milton, Newton, Norwell, Norwood, Pepperell, Provincetown, Sandwich, Sudbury, Tisbury, Truro, Westborough, Wrentham, and Yarmouth. The Moakley Center's liaisons with the MMA are Senior Fellow John Petrin (Retired Town Manager of Burlington) and MMA Liaison Katie McCue (Director of Administration & Finance).

MMA/MCPM Offers Seminar in Municipal Financial Management ---

In March of 2019, MMA launched a new seminar for local government managers in financial management. The 5-week program has become an annual tradition among the Moakley Center's offerings. Topics include Municipal Finance Law, Capital Budgeting, Local Option Taxes, Internal Controls, Tax Recapitulation, Property Assessment, Personnel Management and Financial Forecasting. The seminar was offered in the Fall of 2019 in New Bedford and in Newton in the Spring of 2020. In Fall 2021, the seminar was held online over Zoom in 9 modules over a five-week period. In Spring of 2022, we plan to host an additional online seminar.

Alumni Spotlight

Moakley Center student, John Porter, is now Deputy Chief of Police in Hopkinton, MA. John has worked in public service since age 19. He is taking the Moakley Center courses to prepare for budget season so he can better assist Chief Joseph Bennett. Chief Bennett states, "Throughout his career, Deputy Porter has demonstrated commitment to the organization and the community. As we look toward the future, I am excited to work with him as we move the organization forward."



Massachusetts League of Community Health Centers (MLCHC) ---



In its 20th year of offering the *Certificate in Community Health & Community Health Center Management*, the Mass League celebrated its 476th graduate. Program sponsors included: Boston Health Care for the Homeless, Community Health Connections, East Boston Neighborhood Health Center, Edward M. Kennedy Health Center, Greater Lawrence Family Health Center, Harbor Health Services, HealthFirst Family Care Center, Holyoke Health Center, Lowell Community Health Center, Lynn Community Health Center, South Boston Community Health Center, Southern Jamaica Plain Health Center, and Upham's Corner Health Committee.

Moakley Entrepreneurial Practice Program (MEPP)

The Moakley Entrepreneurial Practice Program is a three (3)-credit PAD graduate course, designed and implemented by the Moakley Center to provide students who have professional experience with the opportunity to design, implement, and evaluate a project that is intended to improve the impact and/or effectiveness of a public service issue. The MEPP provides up to \$2,000 for a student to use in carrying out the project. The program can last up to 12 months and provides each student with a Project Coach who will be available for at least 30 hours over the duration of the program. It is expected that a MEPP student will spend a minimum of 100 hours carrying out the project and will make a formal presentation to invited guests (including IPS faculty) upon completion. 2020-21 projects included:



"I can confidently say from my experience that the MEPP program provides students excellent support, and it is a rewarding experience for anyone interested in entrepreneurship in the future. Even if the answer is "no, I think working as an employee suits me better", it is still rewarding to give it a try to learn from experience whether entrepreneurship is a suitable career path".-Val Joseph

The 360 Degree Institute

As part of MAPP, Val Joseph chose to develop, implement and evaluate the 360 Degree Institute. The purpose of the Institute is to provide international students, especially those from homogeneous societies and overly goal-driven education systems (such as China), with workshops and educational contents on topics such as identity, race and diversity. Five workshops were held with 55 participants. In addition she started an Instagram account (@360degreehumanins) for international students in the U.S., featuring international student experience, tips, identity, sexuality, and identity. The social media account serves as a tool for international students to learn knowledge important to their lives in the U.S. (such as F1 employment process) and be exposed to concepts such as diversity.

R Yola (Remember-You Only Live Once)

Donna Lee took the MEPP program to a new level by winning an award for her project at the 2021 Suffolk IP Pitch Competition. The idea was born out of a desire to live a healthier life style by practicing yoga. Concerned about the cleanliness of yoga mats (particularly in light of the pandemic) and filling up landfills with old yoga mats, led her to design a mat that is quick-drying Turkish towel, a layer of foam and a non-slip bottom. The competition is an initiative. This project was a pilot venture between the Institute for Public Service, the Moakley Center, and of Suffolk's Entrepreneurial Program.



Massachusetts State Legislature Zoom Academy Staff Seminar

The Moakley Center presented this event to provide information to new legislative staff about how the legislature works, introducing them to legislative leadership, and providing them with the tools they need to carry out their roles in public service and respond effectively to their Legislators' and Constituents' needs. While it is a time for professional development, it also provides a wider lens, focusing on the importance of public service and the high regard and responsibility that comes with Staffer positions at the Massachusetts Legislature. Ninety-seven percent (97%) of post-seminar respondents indicated that the program enhanced their professional development. Although all previous Academies have been in person, ninety percent (90%) of this year's respondents affirmed that the Zoom format was effective in successfully communicating the information presented. "Dealing with the Press" and "Acting Ethically" were reported to be the most effective segments.

Massachusetts State Legislative Zoom Academy

Staff Seminar

January 28 and 29, 2021

9:00 a.m. - 1:30 p.m.

Agenda for Thursday, January 28, 2021

9:00 a.m. Welcome and Introductions

Sandy Matava, Director, Moakley Center for Public Management
Marisa J. Kelly, President, Suffolk University

The Importance of Good Public Service

The Honorable Aaron Michlewitz
Chair, Massachusetts House Committee on Ways and Means

9:30 a.m. The Legislating Process, including the State Budget: How Does it Work?

Michael Hurley, Clerk, Massachusetts Senate
Steven T. James, Clerk, Massachusetts House of Representatives

10:30 a.m. Meeting Your Colleagues/Small Group Conversations

11:15 a.m. Break: Stretch and Hydrate!

11:30 a.m. Meet the Chiefs of Staff/The Role of Leadership

Mary Anne J. Padien, Chief of Staff, Office of Senate President Spilka
John Walsh, Office of House Speaker Mariano
Greg Denton, Office of Senator Patrick M. O'Connor
Melissa Cavanaugh, Office of House Minority Leader Jones

12:30 p.m. Massachusetts Financial Issues and Outlook for 2021-2023

Moderator: Brendan F. Burke, Associate Professor, Institute for Public Service,
Senior Fellow, Moakley Center for Public Management, Suffolk University

Christopher Marino, Budget Director, Senate Committee on Ways and Means
David Bunker, Budget Director, House Committee on Ways and Means

Eileen McAnneny, President, Massachusetts Taxpayers Foundation
Kurt Wise, Senior Policy Analyst, Massachusetts Budget and Policy Center

1:30 p.m. End of Day One

Agenda for Friday, January 29, 2021

9:00 a.m. Welcome and Introductions

Susan H. Spurlock, Senior Fellow, Moakley Center for Public Management
Amy Z. Zeng, Dean, Sawyer Business School, Suffolk University

The Importance of Good Public Service

The Honorable Karen E. Spilka, Massachusetts Senate President

9:30 a.m. Constituent Services/Small Group Conversations

The Public Service Legacy of Congressman Joe Moakley (Video)

Puja Mehta, District Director, Office of Senate President Spilka
Samantha Hopper, Director of Constituent Engagement, Office of Senator Jo Comerford
Immaculate Mchome, Office of Senator Eldridge
Joan Moschillo, House of Representatives
Doreen Burgess, Chief of Staff, Office of Representative Thomas Golden
Carla Moran, House of Representatives

10:30 a.m. Acting Ethically

Moderator: Maria Mossaides, Commonwealth Child Advocate, Moakley Center for Public Management Faculty

Michael McDonald, Assistant General Counsel, State Ethics Commission
James Kennedy, Chief Legal Counsel, Massachusetts House of Representatives
Jennifer Miller, Senior Legal Counsel, Massachusetts State Senate

11:30 a.m. Break: Stretch and Hydrate!

11:45 a.m. Another Very Important Thing: Dealing with the Press

Moderator: Charles St. Amand, Practitioner in Residence, Communication, Media, & Journalism, Suffolk University

Sarah Blodgett, Communications Director, Office of Senate President Spilka
Joe Masciangioli, Communications Staff, Office of House Speaker Mariano

Katie Lannan, Reporter, State House News Service
Victoria McGrane, Political Correspondent, *The Boston Globe*

12:45 p.m. Wrap-up and Academy Evaluation



Promote dialogue on important public policy issues

Moakley Forums

2021 | Unbought, Unbossed, and Unbothered: Exploring the Journeys of Unconventional Black Feminist Art

2020 | Mental Health Issues of Children, Adolescents and Adults during the Coronavirus Pandemic

2019 | The Greater Boston Housing Dilemma, who has Skin in the Game (Awarded the Moakley Public Service Award to the St. Francis House for the development of the Union at 48 Boylston Street)

2018 | The High Price of Burnout (and how to prevent it)

2017 | Immigration Policy: What is Good for America?

2016 | Abusing Substances: How to Balance Treatment and Punishment

Flyer from 2021 Forum, *Unbought, Unbossed, and Unbothered: Exploring the Journeys of Unconventional Black Feminist Art*

SUFFOLK UNIVERSITY'S FORD HALL FORUM, MOAKLEY CENTER FOR PUBLIC MANAGEMENT, OFFICE OF DIVERSITY, ACCESS, AND INCLUSION, CENTER FOR STUDENT DIVERSITY AND INCLUSION, CENTER FOR WOMEN'S AND GENDER STUDIES, AND THE BLACK ALUMNI NETWORK PRESENT:

UNBOUGHT, UNBOSSSED, AND UNBOTHERED: EXPLORING THE JOURNEYS OF UNCONVENTIONAL BLACK FEMINIST ART

In this discussion moderated by award-winning *The Boston Globe* cultural columnist Jeneé Osterheldt, three Black women artists open up about their creative paths and the unique challenges they faced along the way. How do you produce and thrive when you don't adhere to societal expectations of what it means to be Black and female in America? Osterheldt and the featured panelists hold nothing back in what promises to be a riveting and insightful conversation.

**Wednesday, November 17, 2021
6:00 pm Live via Zoom**

This event is free and open to the public.



Jeneé Osterheldt
(Moderator)
BIO



Ashley-Rose
BIO



Candace McDuffie
BIO



Oompa
BIO

REGISTER NOW TO JOIN THE CONVERSATION



This program was made possible by a generous grant from The Lowell Institute.

3

Support and advise community organizations in meeting their service missions

The Moakley Center establishes agreements with organizations across the public service spectrum, engaging with **nonprofit organizations**, **local government**, and **state agencies**. One of the benefits of the work conducted by the Moakley Center is that it provides students with an opportunity to assist with the projects. This allows graduate students the opportunity to practice the skills they are learning in the classroom and network directly with community organizations (which, in several cases, has led to employment opportunities upon graduation from the MPA program).

Expanding Opportunities for College Graduates with Disabilities

Among disabled college graduates, 60% are unemployed. On average, this group takes twice as long to find employment post-graduation than their non-disabled peers. To tackle this issue, the non-profit National Organization on Disability partnered with Coca-Cola to launch Campus to Careers in 2017. The goal of this program is to assess the feasibility of developing a campus-to-employment pipeline for higher education graduates with disabilities. To achieve this goal, Campus to Careers had created partnerships with seven employers (Boston Children's Hospital, Deloitte, JPMorgan, Chase & Co., Partners HealthCare, PwC, Raytheon, and Spaulding Rehabilitation Network) and seven local colleges (Brandeis University, University of Massachusetts Amherst, University of Massachusetts Dartmouth, Northeastern University, College of the Holy Cross, Westfield State University, and Worcester State University). At these schools, Campus to Careers aims to integrate the Career Centers and Disability Services to better assist disabled students in job placements. In January 2021, the Moakley Center released its assessment of the impact of this program to assure that it is effective in increasing hiring of college graduates with disabilities.

Higher Ground

The Moakley Center continued its long-term partnership with Boston's Higher Ground, a non-profit that aims to improve educational outcomes in the local community. The Moakley Center assisted Higher Ground by evaluating several community-based programs and initiatives, Children's Health Equity Project, Family Led Stability Pilot (FLSP), Tech Equity Project, and Community-Based Learning Pods. Most recently, the Moakley Center has begun to evaluate Higher Ground data from a 3-year study concerning the impact on school grades and attendance after housing placements for at-risk youths in the Boston Public Schools System. Following up on the 'Pilot' phase of FLSP that ended June 30, 2021 FLSP is proposing to scale up from seven to 20 schools. Nonprofit partners continuing in the second phase of the initiative are: Boston's Higher Ground will partner with Dudley Street Neighborhood Initiative (DSNI), New Lease for Homeless Families and Project Hope.

Women with Purpose

The Moakley Center continued to provide support to Women with Purpose, which is an organization that empowers, educates, and advances women of color through professional development seminars, empowerment workshops, and networking events. Women with Purpose creates a safe, inclusive, and inspiring tribe of diverse women who lead authentically, strive to become a better version of themselves, and empower one another.



iWorks Internship Program

For 17 years, the Department of Children and Families (DCF), in partnership with the Moakley Center for Public Management (MCPM) and Communities for People (CFP), have provided youth ages 14 to 21 with the opportunity to participate in a paid summer internship program (Summer iWorks). With the lack of placement sites and in consideration of the safety protocols that prevented in person trainings at Suffolk University, Summer iWorks was converted to a Virtual Internship Training/Work Program, and **the iWorks Publishing Company** was created. Thirty-two (32) youth have completed an internship at the iWorks Publishing Company. By the end of this past summer, the youth had produced 4 newsletters that were distributed to DCF social workers. The fall intern cohort is creating additional newsletters and now runs a website to publish their articles, at iworksnews.wordpress.com. The Moakley Center plans to return to the onsite internship program model by Summer 2022.

What our iWorks interns say:

What they enjoyed most about trainings:

- Meeting new people
- The energy of the group
- Earning my incentive award, along with learning new things
- The diversity of the writing we did

The most important skill they gained:

- Building my resume because it will help me for the future
- Exploring out of my comfort zone for writing and interview practice
- Working together and cooperation