INFORMATION FOR UNDERGRADUATES WHO NEED EMERGENCY HOSPITAL TREATMENT

SUFFOLK CARES

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Suffolk University is concerned about your health and safety.

If you’ve been referred for emergency hospital treatment, in order for you to receive appropriate medical or mental health care, it is important that you are honest with hospital staff about your situation in general and the specific incident(s) that occurred prior to this emergency hospital visit.

We hope this brochure helps you prepare for a successful return to Suffolk University following your emergency hospital treatment.

YOUR NEXT STEPS

If you are referred to the hospital by Suffolk staff

If you are being treated at Counseling, Health & Wellness, a staff member will call ahead to inform the hospital that you will be arriving. The staff member will also discuss options for getting to the hospital. Suffolk University will provide taxi vouchers at no cost to you, and you can use them for transport to and from the hospital.

If you are a resident student,

contact University Police at 617-573-8111 to let them know you have returned to campus. Submit your taxi receipt to the campus security officer at the desk in your residence hall.

If you live in an off-campus apartment,

submit your taxi receipt to the staff member you are working with at Counseling, Health & Wellness.
TIPS TO KEEP IN MIND
Before you are discharged from the hospital:
• Ask the hospital staff to fax a discharge summary and any recommendations for continued treatment to the Suffolk University Counseling, Health & Wellness Department:
  • Medical Providers: fax 617-305-1745
  • Counseling Providers: fax 617-227-3685
• Ask the hospital to contact Metro Taxi at 617-254-6060 to provide a ride back to your residence hall.
• Contact Counseling, Health & Wellness for a follow-up appointment:
  • Medical Follow-up: call 617-573-8260
  • Counseling Follow-up: call 617-573-8226

FOLLOW-UP CARE
You should ask a staff member at Counseling, Health & Wellness for an evaluation after you have been discharged from the hospital. This meeting will assess your ability to return to a rigorous academic environment and resume everyday activities. Your evaluation will also help Suffolk learn about follow-up care you may be receiving from non-Suffolk mental health or medical providers, and offer ongoing support to ensure your success.

If you are under the care of a non-Suffolk mental health or medical provider, you will be asked to allow him or her to speak with a staff member at Counseling, Health & Wellness about your continued care.
When you return to campus, you should meet with a dean in the Student Affairs Office. He or she can help you speak with your professors about class absences and advocate on your behalf to reestablish your academic standing, if appropriate. In addition, a dean can inform you about options regarding incompletes or course withdrawals (if necessary).

You may schedule an appointment with a dean by calling the Student Affairs Office.

**University Police**
617-573-8111
Available 24 hours a day

**Student Affairs Office**
73 Tremont Street, 12th Floor
617-573-8239
Open M–F: 8:45 a.m.–4:45 p.m.

**Counseling, Health & Wellness**
73 Tremont Street, 5th Floor
617-573-8226 or 617-573-8260
M–TH: 9 a.m.–6 p.m.
F: 9 a.m.–5 p.m.

Medical Appointments: 617-573-8260
Walk-ins: M–TH: 10 a.m.–5 p.m.
F: 10 a.m.–4 p.m.

Counseling Appointments: 617-573-8226
Urgent Care Walk-ins on the Hour:
M–F 10 a.m., 11 a.m., 12 p.m., and 1 p.m.

To speak with a counselor-on-duty after hours or on the weekend, call 617-573-8226 and follow the prompts.

**Residence Life & Housing**
73 Tremont Street, 7th Floor
617-305-2500
M–F: 8:45 a.m.–4:45 p.m.

The Student Affairs Office; Counseling, Health & Wellness; and Residence Life & Housing are closed in the evening, on weekends, and on holidays. In an emergency, call University Police.