Al-Amin, Mona (Associate Professor)

Refereed Journal Articles

Journal Article, Academic Journal


**Book Chapters**

**Book, Chapter in Scholarly Book-New**


**Non-Refereed Journal Articles**

**Journal Article, Academic Journal**


**Presentations**

Al-Amin, Mona (Presenter & Author), Makarem, Suzanne (Author Only), AcademyHealth, "HCAHPS Ratings: The Impact of Contextual Factors," San Diego. (June 2014).

Frank, Jonathan (Presenter & Author), Al-Amin, Mona (Presenter & Author), Rivard, Peter E. (Presenter & Author), Faculty Research, "Exploring the Role of Cultural and Infrastructural Barriers to Health Information Technology Implementations in Isolated, Resource-Poor Archipelagos," Sawyer Business School, Suffolk University, Boston. (April 24, 2014).

Schiaffino, Melody (Presenter & Author), Al-Amin, Mona (Author Only), Schumacher, Jessica (Author Only), Southern Management Association, "Does institutional theory explain the variation in culturally competent hospital language service provision?", October 31-November 3 at the Westin Beach Resort and Spa in Fort Lauderdale, Florida. (November 1, 2012).

Hall, Allyson (Presenter & Author), Harman, Jeffery (Author Only), Lemak, Christy (Author Only), Al-Amin, Mona (Author Only), Duncan, Paul (Author Only), American Public Health Association, "Does Medicaid managed care plan type make a difference in enrollee experience and reports of care?", San Francisco, CA. (October 28, 2012).

Makarem, Suzanne (Presenter & Author), Al-Amin, Mona (Author Only), 21st Annual Frontiers in Service Conference, "Patients Perceptions of Hospitals: The Role of Organizational and Market Characteristics," Center for Excellence in Service, Robert H. Smith School of Business, University of Maryland, USA, INFORMS, the American Marketing Association (AMA), and IBM, Maryland. (June 15, 2012).

Al-Amin, Mona (Author Only), Kukla, Matt (Presenter & Author), Rosko, Michael (Author Only), Southern Management Association, "Specialized Health Care Delivery Organizations and Market Conditions," Savannah, Georgia. (November 12, 2011).


Al-Amin, Mona (Presenter & Author), Lemak, C. (Author Only), Bell, L. (Author Only), AcademyHealth Annual Meeting, "Structural Inertia, Health Plans, and Medicaid Reform in Florida," Boston, Massachusetts. (June 9, 2010).