

Neil Hunt

Instructor

Education

MBA, Suffolk University, Boston, Mass, Business, 1990

BSBA, North Adams State College, North Adams Mass, Business Administration, 1979

Teaching Interests

Operations Management, International Operations

Research Interests

Quality Service/Academic Settings, Service Quality

Honors/Awards

Service, University

2004: Recognized as first to identify stress as a component in non-renewed faculty and the potential negative impact in classroom quality, Suffolk University About Depression Awareness Prevention and Treatment Award (ADAPT).

ACADEMIC EXPERIENCE

Courses Taught

Business Foundations

Consulting

2006: ASQ Northeast Region/referrred, strategy and operational process seminar for new product development discussion.

2005: Hunt & Associates, Principle in firm providing consultation to academic institutions to improve quality of customer service by improving operational practices.

2004: McGraw Hill Operations Management Focus Group, Member of OM focus group for book publisher.

INTELLECTUAL CONTRIBUTIONS

Non-Refereed Presentations or Papers

International

Hunt, N., Vega, G. (2007, October). *Case Practices: Great Gains, Small Pains*. Presented at NACRA: North American Case Research Association, Keystone, Colorado.

Hunt, N. (2007, September). *Service Quality in Ireland's Third Level - Work to Date*. Presented at Henley School of Busines - Doctoral Seminar, London, United Kingdom.

Regional

Hunt, N. (2006, May). *How do you know that training program is effective*. Presented at boscon 2006, Boston, Massachusetts.

Presentation of Refereed Papers

International

Hunt, N., Dugan, R. (2006, October). *Built by the book for the book: A new perspective on the urban university library*. Presented at International Conference on the Book - 2006, Boston, Massachusetts.

National

arслан, h., hung, k., hunt, n. (2006, May). *gone with the wind*. Presented at Eastern Academy of Management 2006 Meeting in Saratoga Springs, NY, saratoga, New York.

University Assignments

Faculty Advisor

2007: Suffolk Undergraduate/Graduate Club; Club is designed to inform and investigate Graduate school alternatives for Suffolk University students. This is accomplished via information sessions, lectures, guest speaker (former Suffolk graduates who elect Graduate school) and panel discussions. Sessions are held throughout the academic year.

2003 - 2004: International Business Club; Faculty advisor to largest member Sawyer School Business Club..

Faculty Mentor

2005: Graduate School Application Seminar; Assists those Sawyer students in investigating, selecting and applying to Graduate School.

Department Assignments

Other Institutional Service Activities

2003 - 2004: Operations Management Course Curriculum Coordinator; Material and content coordinator for ISOM departments operations management course(s).

Student Placement

2007: post graduate advising -; involved with undergraduates, former students in particular, to further their educational endeavors.

this includes office visits, email support, and availability time when the suffolk student deems necessary.

Professional Service

Advisor

2007: Waterford Institute of Technology MBA Seminar; Academic advisor to WIT MBA International Seminar..

2005: Waterford Institute of Technology MBA Seminar; Academic coordinator to WIT's International Management Course.

Committee Member

2007: ASQ/Boston; support extended to the annual ASQ/boston chapter.

Conference-Related

2005 - 2006: ASQ Boston Chapter; Vice Chairman for ASQ Boston Conference April 2006.

Professional Memberships

American Society of Quality.

Decision Science Institute.

Quality Society of New England.