

A. Magid Mazen

Full Professor

Education

PhD, Purdue University, Krannert Graduate School of Management, West Lafayette, IN, Management, 1982
MBA, Central Michigan University, Mt Pleasant, MI, Management, 1976
BSc, Tanta University, Tanta, Egypt, Management, 1966

Teaching Interests

Negotiation, Organizational Behavior, Managing Failure for Success

Research Interests

Defensiveness; Failure, Learning and Action in organizations; Negotiation; and TQ Management

ACADEMIC EXPERIENCE

Courses Taught

Conflict & Negotiation
Conflict and Negotiation
Organizational Behavior

Consulting

2007: MS CPA Leadership Academy, Unclogging your Negotiation Arteries.
2006: Teradyne, Inc., Team Defensiveness.
2005: Millennium Pharmaceutical, Defensiveness and Strategic Intent.
2004: Cape Cod Times, Defensiveness in Team Leadership.
2004: Millennium Pharmaceutical, My chocolate, your passion, our defensiveness and the unclogging of organizational arteries.

INTELLECTUAL CONTRIBUTIONS

Refereed Journal Articles

Mazen, A. M., Herman, S., Ornstein, S. (2008). Professor delight: Cultivating organizational citizenship behavior. *Journal of Management Education*, 32(5), 563-579.
Mazen, A. M. (2008). Behavioral assembly required: Particularly for quantitative courses. *Journal of Management Education*, 32(3), 339-362.

Non-Refereed Presentations or Papers

International

Mazen, A. M. (2005, January). *The national deficit of dialogue*. Presented at The Lions Club National Headquarters, Egypt, Cairo, Egypt.
Mazen, A. M. (2004, December). *The culture of dialogue*. Presented at Lions Club Keynote Presentation for Business Executives, Cairo, Egypt, Cairo, Egypt.
Mazen, A. M. (2004, January). *Defensiveness and modern human resource practices*. Presented at RITI--an Institute for Supporting Decision Making of the Egyptian Cabinet, Cairo, Egypt.

National

Mazen, A. M., Lewicki, R., Ferris, W., Lundean, K. (2009). *AQ/PQ: The espoused and the actual*. Presented at Organizational Behavior Teaching Conference, Charleston, South Carolina.

- Mazen, A. M. (2009). *MED Writers Workshop with Editors of JME and OMJ*. Presented at Academy of Management, Chicago, Illinois.
- Mazen, A. M. (2009). *Moderator and organizer of Andre Delbeq Legacy session: Climbing the ladder is harder than flowing with opportunities*. Presented at Organizational Behavior Teaching Conference, Charleston, South Carolina.
- Mazen, A. M. (2008, August). *MED Writer Workshop With JME Editors*. Presented at Academy of Management, Anaheim, California.
- Mazen, A. M. (2008, June). *Moderator and Designer of Chris Argyris Legacy Session: Leadership, and Culture Traps*. Presented at Organizational Behavior Teaching Conference, Wellesley, Massachusetts.
- Mazen, A. M. (2008, June). *Moderator and Designer of Edgar Schein Legacy Session: A teaching Conversation with Edgar H. Shein*. Presented at Organizational Behavior Teaching Conference, Wellesley, Massachusetts.

Regional

- Mazen, A. M. (2006, April). *Failure: Developing and leading an academic course*. Presented at Keynote Address, Kennedy School of Government Alumni Series, Harvard, Cambridge, Massachusetts.
- Mazen, A. M. (2004, November). *My chocolate, your passion, our defensiveness, and the unclogging of organizational arteries..* Presented at Millennium Pharmaceutical, Cambridge, Massachusetts.

Presentation of Refereed Papers

International

- Mazen, A. M. (2004, July). *The essence of time for management learning*. Presented at Joint session of the Organizational Behavior Division of the Academy of Management and The International Network for Time in Management and organizations, sponsored by INSEAD, Fontainebleu, France.

National

- Mazen, A. M., Jansaz, S. (2009). *A metaphor is worth a thousand words*. Presented at Organizational Behavior Teaching Conference, Charleston, South Carolina.
- Mazen, A. M., Honning, B., James, K. (2007, August). *Can we talk now: Formal and informal programs that increase inter-communal understanding and cooperation*. Presented at Academy of Management annual conference, Philadelphia, Pennsylvania.
- Mazen, A. M., Morris, M. (2005, June). *Inside the humor studio: Utilizing humor for enriched learning..* Presented at Organizational Behavior Teaching Conference, Scranton, Pennsylvania.
- Salte, R., Mazen, A. M. (2005, June). *Managing the unintended consequences of the classroom..* Presented at Organizational Behavior Teaching Conference, Scranton, Pennsylvania.
- Mazen, A. M. (2004, June). *You can't always get what you want: Decomposing unintended course consequences*. Presented at Organizational Behavior Teaching Conference, Redland, California.

Regional

- Mazen, A. M. (2004, May). *Some undiscussibles about the ideal adjunct*. Presented at Eastern Academy of Management, Providence, Rhode Island.

Local

- Mazen, A. M. (2006, March). *Classroom Leadership: Facing and dealing with anxiety*. Presented at Suffolk's First Academic Conference, Boston, Massachusetts.

SERVICE ACTIVITIES

College/School Assignments

Committee Chair

- 2005: GPC; Contributed to the Committee's efforts during the examination of the GMBA program, in addition to regular academic duties of the GPC.
- 2004: Retreat Subcommittee

Committee Member

2004: GPC; Regular duties in addition to several full days for retreat to reconstruct GPC mission and orientation toward excellence.

University Assignments

Committee Member

2006: Provost Teaching Excellence Committee; Designed program for teaching workshop and tea for teaching sessions.

2006: Suffolk's First Annual Academic Conference; Member of the Provost task force to inaugurate and oversee Suffolk's first Academic Conference.

2006: Suffolk's Second Academic Conference; Provost Advisory Board for the Academic Conference.

2005: Teaching Excellence Committee;.

2004: Teaching Excellence Committee;.

Faculty Sponsor

2006: An Inquiry with Ken Bain; Session facilitator for one of the three engagements of our guest speaker for the teaching conference.

2006: Presented a workshop titled What if we take humor in the classroom seriously?; Workshop.

2006: Teaching Excellence Committee; Researched and presented Keynote speaker for Suffolk Second Annual Teaching Conference.

Department Assignments

Committee Chair

2005: Graduate Program Committee;.

Professional Service

Board of Advisors of a Company

2008: Nahda University- Egypt; Named and accepted.

2006: Organizational Behavior Teaching Society; Member of the Board of Directors.

Board of Directors of a Company

2008: Organizational Behavior Teaching Society; Member of the National Board of Directors.

2007: Organizational Behavior Teaching Society; Member of the National Board of Director.

2006: Organizational Behavior Teaching Society;.

Conference-Related

2008: The Doctoral Institute of the Organizational Behavior Teaching Society; Designed and executed the annual program, recruited faculty presenters from Harvard BS, Carnegie-Mellon, and Case Western Reserve U, refereed faculty contributions, and recruited, screened, and accepted the 19 finalists from among national and international doctoral student applicants..

Editorial Review Board Member

2006: Journal of Management Education; manuscript reviews.

2006: Quality Management Journal; Manuscript reviews.

2004 - 2005: Quality Management Journal;.

1999 - 2005: Journal of Management Education;.

Public Service

Guest Speaker

2005: Keynote speaker to prospective students for all SSOM graduate programs; My chocolate, your passion, our defensiveness, and the unclogging of organizational arteries.

2004 - 2005: TV appearances;.

Other Community Service Activities

2006: NECN New England Cable NewsNight; Two TV appearances on NewsNight.

2006: TV appearance on Greater Boston with Emily Rooney; Filmed part of the interview during my class at Suffolk, then completed in station's studio.

Professional Memberships

Academy of Management.

Organizational Behavior Teaching Society. (1984 - 2009).