

Suzyn Ornstein
Full Professor

Education

PhD, The Ohio State University, Columbus, OH, Business Administration, 1984
BA, University of Michigan, Ann Arbor, MI, Psychology, 1978

Teaching Interests

emotional intelligence, leadership, entrepreneurship, interpersonal skills,OB

Research Interests

emotional intelligence, leadership, entrepreneurship

Grants, Fellowships, or Contracts

2005 - "Senior Research Faculty Fellow," The Institute for Executive Education, (\$0).

ACADEMIC EXPERIENCE

Courses Taught

Entrepreneurial Skills
Social Entrepreneurship

Business/Professional Experience

Chief Administrative Officer, Eagle Renewable Technologies, Start-up research, coordination, administration (May 2010 - Present).

Director of Corporate Communications, Trilithon Technologies, Directs all corporate communications with external constituencies. Responsible for creation/dissemination of business plan and recruitment of investors., Boston, Massachusetts (May 2007 - Present).

Co-founder, general partner, Got-2-Know LLC, Provide advice to to an internet start-up., Indianapolis, Indiana (2006 - Present).

Chief Administrative Officer, Plasma Research Technologies, Coordinate all business activity of R & D start-up. Wrote business plan. Investor pitches., Boston, Massachusetts (February 2008 - June 2009).

Strategic Advisor, Revolve Inc., Worked as part of the start-up team for a new legal/business/financial consultancy., Boston, Massachusetts (March 2008 - July 2008).

Start-up team, XCLSoft, Wrote business plan, Danvers, Massachusetts (January 2008 - June 2008).

Start-up advisor, Masterbond Inc., Wrote business plan, Salem, Massachusetts (November 2007 - February 2008).

Chairperson, Sawyer School of Management, Chair of the largest department in the School. Head of all academic, operational and personnel issues, Boston, Massachusetts (2004 - 2005).

Chairperson, Sawyer School of Management, Chair of the largest department in the School. Head of all academic, operational and personnel issues., Boston, Massachusetts (2003 - 2004).

Consulting

2005: \$B Insurance Company, Executive Coaching.
2004: MBTA, Co-created interpersonal effectiveness course.
Training Delivery.

INTELLECTUAL CONTRIBUTIONS

Refereed Journal Articles

- Mazen, M., Herman, S., Ornstein, S. Professor Delight: Cultivating Organizational Citizenship Behavior. *To appear in Journal of Management Education*, 32, 569-572.
- Ornstein, S., Nelson, T. (2006). Incorporating Emotional Intelligence Competency Building into the Preparation and Delivery of International Travel Courses. *Innovations in Education and Teaching International*, 43(1), 41-55.

Conference Proceedings

- Ornstein, S., Krauss, K., Moker, G. (2007). *University-High School Partnerships: A Model for Improving Entrepreneurship Education and Community Outreach*. United States Association for Small Business and Entrepreneurship.

Presentation of Refereed Papers

International

- Ornstein, S. (2008, August). *Reigniting the Passion to teach*. Presented at Academy of Management, Anaheim, California.

National

- Kolenko, T., Ornstein, S. (2007, May). *Renewing the Passion to Teach*. Presented at . Organizational Behavior Teaching Conference, Malibu, California.
- Ornstein, S., Pant, L. (2006, February). *Improve Leadership in the Field: Incorporate the Concepts of Emotional Intelligence into the Accounting Curriculum*. Presented at 13th American Society of Business and Behavioral Sciences, Las Vegas, Nevada.

Faculty Development

Conference Attendance

- March 15, 2010 - March 17, 2010: Seminar featuring world leaders speaking on corporate citizenship initiatives. New York, New York.
- 2007: Organizational Behavior Teaching Conference Malibu, California.
- 2006: Academy of Management
- Participant in Resiliency Workshop Atlanta, Georgia.
- 2006: Participant in EMONET V conference
- Research on emotions in organizations Atlanta, Georgia.
- 2004: attended 4th international conference on emotions in organizations. Sponsored by EMONET. London, Great Britain.

Other Professional Development

- 2007: Red Herring East/07
- Conference bringing together leading technology industry executives, venture capitalists, and privately held businesses to share ideas and seek partnerships. Boston, Massachusetts.
- 2007: 4th Spirit of Entrepreneurship and Enterprise Development (SEED) Venture Capital Forum Santa Barbara, California.
- 2007: Vendor sponsor at International Education Consultants Association conference. Boston, Massachusetts.
- 2006: Cyberposium 12: Annual conference of students, educators, industry executives, prominent technologists, venture capitalists to share and explore latest ideas in technology and business innovation. Cambridge, Massachusetts.
- 2004: Faculty Leader-in-Training for China travel seminar. Beijing, China.

Seminar

2007: Participant in Suffolk University Center for teaching Excellence sponsored Case Writing Workshop. Boston, Massachusetts.

SERVICE ACTIVITIES

College/School Assignments

Committee Member

2005: Tenure Appeal Committee; Served on appeals committee hearing 4 tenure case grievances.

Faculty Sponsor

2007: Center for Entrepreneurial Studies; Co-Director of Center.

2004: Academic director of entrepreneurship programs; In charge of all academic content in entrepreneurship courses. Advises all students. Creates marketing materials..

Other Institutional Service Activities

2007: Academic Director Entrepreneurship;.

2006: Academic Director Entrepreneurship;.

2005: Academic Director Entrepreneurship;.

Directed Student Learning

Directed Individual/Independent Study

January 2010 - May 2010.

September 2009 - December 2009.

2007: two independent studies..one focused on development of business plan and one an individualized version of existing course..

2006: one independent study on team building
one independent study on leadership.

University Assignments

Faculty Sponsor

2004 - 2005: Center for Entrepreneurial Studies; Co-Founder and Associate Director of CES.

Professional Service

Discussant

2006: EMONET V;.

Reviewer, Ad Hoc Reviewer

2009: Journal of Management Education;.

Reviewer, Conference Paper

2008: Organizational Behavior Teaching Conference;.

2008: United States Association for Small Business and Entrepreneurship;.

Reviewer, Journal Article

2006: EMONET V;.

2006: OBHDP;.

Public Service

Committee Member

2005: Asian American Cultural Alliance of Cape Ann; Founder and Member of executive committee 2002-2005..

2005: Temple Ahavat Achim; Member of Religious School Committee 2002-2005.

Positions Held in Civic Organizations

2005: Gloucester Education Foundation; Founding executive member of fundraising organization to support Gloucester Public Schools..

Professional Memberships

Academy of Management.

USASBE.

