

Lauren Williams

Instructor

Education

EDM, Case Western Reserve University, Weatherhead School of Mgt, Management, 2000

MS, Boston University, Boston, MA, Administration of Nursing Services, 1986

BS, Salve Regina College, Nursing, 1982

Teaching Interests

Healthcare strategy, operations, leadership

Research Interests

Organizational Trust, Organizational Justice, Job Satisfaction

Honors/Awards

Service, University

2004: Pre-medical society, honorary inductee, Alpha Epsilon Delta.

ACADEMIC EXPERIENCE

Courses Taught

Health Systems I

Leadership & Ethics in Health

Consulting

2005: South Shore Hospital, Organizational Development

- Professional Development.

2004: South Shore Hospital, Organizational Development:

- Organizational Leadership

- Professional Development.

INTELLECTUAL CONTRIBUTIONS

Refereed Journal Articles

Williams, L. (2006). The Fair Factor in Matters of Trust. *Nursing Administration Quarterly*, 30(1), 30-37.

Williams, L. (2006). What Goes Around Comes Around: Evidence Based Management. *Nursing Administration Quarterly*, 30(3), 242-250.

Williams, L. L. (2005). Impact of Nurses' Job Satisfaction on Organizational Trust. *Health Care Management Review*, 30(3), 203-210.

Non-Refereed Presentations or Papers

National

Williams, L. (2004, January). *[Organizational Trust] A Case Study*. Presented at Harvard School of Public Health, Long Island, New York.

Williams, L. (2004, January). *Making Trust Explicit*. Presented at Harvard School of Public Health, Long Island, New York.

Regional

Williams, L. L. (2004, April). *From Intuition to Analysis: Emerging research in Nursing Sensitive Patient Outcomes*. Presented at Sigma Theta Tau, RI Chapter, Warwick, Rhode Island.

Presentation of Refereed Papers

International

Williams, L. L. (2004, August). *Matters of Trust Management in the Professional Workplace*. Presented at Academy of Management Annual Meeting 2004, New Orleans, Louisiana.

SERVICE ACTIVITIES

College/School Assignments

Other Institutional Service Activities

2005: Graduation Admission Information Sessions; Healthcare administration representative at all information sessions throughout the year..

Directed Student Learning

Directed Individual/Independent Study

2005: Graduate student supervision of a departmental employee job satisfaction survey at a Boston AMC..

Department Assignments

Committee Chair

2006: Healthcare Administration Faculty Committee;.

2004: Chairperson, Health Curriculum Revision;.

Public Service

Positions Held in Civic Organizations

2006: Little Compton Free Public Library; Library Trustee.

2003 - 2005: Little Compton Free Public Library; Library Trustee.

Professional Memberships

Academy of Management.

American College of Healthcare Executives.

American Organization of Nurse Executives.

Healthcare Management Association of Massachusetts.

Massachusetts Organization of Nurse Executives.