

Chrisy Y. Yao

Associate Professor

Education

PhD, Louisiana State University, Information Systems and Decision Sciences, 2004
MS, Louisiana State University, Information Systems and Decision Sciences, 2002
MS, Shanghai Jiao Tong University, Computer Science and Engineering, 2000
BS, Shanghai Jiao Tong University, Computer Science and Engineering, 1997
BS, Shanghai Jiao Tong University, International Business, 1997

Dissertation

An Integrative Model of Clients' Decision to Adopt an Application Service Provider, 2004

Thesis

R/3 System Based Data Warehouse -- Online Information Analysis and Data Mining, 2000

Teaching Interests

Enterprise Resource Planning, Telecommunications, e-Commerce

Research Interests

Adoption of Information Systems, IS Outsourcing and Application Service Providers, Electronic Government

Special Certifications and/or Designations

SAP consulting certification, SAP. (April 2000 - Present).

ACADEMIC EXPERIENCE

Courses Taught

Management Information Systems

INTELLECTUAL CONTRIBUTIONS

Refereed Journal Articles

- Yao, Y., Watson, E., Khan, B. (2010). Application Service Provision: Market and Adoption Decision. *Communications of the ACM*.
- Yao, Y., Lee, D. M., Lee, Y. W. (2010). Cost and Service Capability Considerations on the Intention to Adopt Application Service Provision Services. *Journal of Database Management*.
- Yao, Y., Murphy, L. (2007). Remote Electronic Voting Systems: an Exploration of Voters' Perception and Intention to Use. *European Journal of Information Systems*, 16(2), 106-120.
- Yao, Y., Okoli, C., Houston, A., Watson, E. (2007). Demographic Differences in Attitudes Toward Remote Electronic Voting Systems. *Journal Of Computer Information Systems*, 47(2), 34-45.
- Yao, Y., Murphy, L. (2005). A State Transition Approach to Application Service Provider Client-Vendor Relationship Development. *The DATA BASE for Advances in Information Systems*, 36(3), 8-25.
- Houston, A., Yao, Y., Okoli, C., Watson, E. (2005). Will Remote Electronic Voting Systems Increase Participation?. *Electronic Government, an International Journal*, 2(3), 353-368.
- Yao, Y. (2004). Client Relationship Development with Different Sectors of Application Service Providers: An Extended Research Model. *International Journal of Management and Information Systems*, 1(1), 38-52.

Conference Proceedings

- Yao, Y., Lee, Y. (2008). *Exploring the Impact of Cost Savings and Service Capability on Enterprise Systems Hosting Adoption Intention*. ES workshop at International Conference of Information Systems.

Ang, W. H., Yang, L., Madnick, S. E., Mistress, D., Siegel, M. (2006). *House of Security: Locale, Roles and Resources for Ensuring Information Security*. American Conference on Information Systems.

Yao, Y., Xu, P. (2006). *Knowledge Transfer in Software Development Offshore Outsourcing Project*. American Conference on Information Systems.

Presentation of Refereed Papers

International

Yao, Y., Lee, Y. (2008). *Exploring the Impact of Cost Savings and Service Capability on Enterprise Systems Hosting Adoption Intention*. Presented at ES workshop at International Conference of Information Systems, Paris, France.

Lee, Y., Yao, Y. (2008). *Planning and Implementing Enterprise Architecture: Its Critical Role and Evolution in the US Federal Government*. Presented at eGov Workshop at International Conference of Information Systems, Paris, France.

Ang, W. H., Lee, Y., Madnick, S., Mistress, D., Siegel, M. (2006, August). *House of Security: Locale, Roles and Resources for Ensuring Information Security*. Presented at Americas Conference on Information Systems, Acapulco, Mexico.

Yao, Y., Xu, P. (2006, August). *Knowledge Transfer in Software Development Offshore Outsourcing Project*. Presented at Americas Conference on Information Systems, Acapulco, Mexico.

National

Yao, Y., Lee, D. (2009). *Cost and Service Capability Considerations on the Intention to Adopt Application Service Provision Services*. Presented at Research Seminar at Suffolk University, Boston, Massachusetts.

Faculty Development

Seminar

2008: Receive the teaching training on ERP Simulation Tools Milwaukee, Wisconsin.

SERVICE ACTIVITIES

College/School Assignments

Committee Member

2010: Graduate Program Committee;.

2009: Graduate Program Committee;.

2008: Graduate Program Committee;.

Other Institutional Service Activities

2009: Faculty Coordinator for SAP Alliance Program in Suffolk University;.

2008: Student Recognition Award Event;.

2007: Department Representative at Student Recognition Award Event;.

Directed Student Learning

Directed Individual/Independent Study

2010.

Internship Advisor

2009.

Department Assignments

Committee Member

2008: IS Faculty Recruiting Committee;.

Other Institutional Service Activities

2009: Coordinator of ISOM 310;.
2009: Student Recruiting Event;.
2008: Coordinator of ISOM 310;.
2008: IS Journal List Maintaining;.
2008: Student Recruiting Event;.

Student Placement

2009: Write recommendations for three students;.
2008: Write references for four students;.
2008: write references for two students;.
2007: write references for two students;.
2005: Write references for three students;.

Professional Service

Committee Member

2007: Information Resource Management Association International Conference;.
2006: Information Resource Management Association International Conference; Program Committee Member.
2004: Information Resource Management Association International Conference; Program Committee Member.

Conference-Related

2010: American Conference on Information Systems; Ministrack Chair for 'Information Quality and System Usage in e-Government'.
2009: American Conference on Information Systems;.

Editor, Associate Editor

2009: ACM Journal of Data and Information Quality;.
2008: ACM Journal of Data and Information Quality;.

Editor, Journal Editor

2010: ACM Journal of Data and Information Quality;.

Guest Speaker

2006: American Conference on Information Systems; Session Chair.

Reviewer, Ad Hoc Reviewer

2007: Information Technology and People;.

Reviewer, Conference Paper

2008: Hawaii International Conference on System Sciences;.
2008: International Conference on Information Systems;.
2006: International Conference of Information Systems;.
2004: Hawaii International Conference on System Sciences;.

Reviewer, Journal Article

2010: ACM Journal of Data and Information Quality;.
2009: American Conference on Information Systems;.
2009: European Journal of Information Systems;.
2009: Journal of Global Information Technology Management;.
2008: International Journal of Business Systems Research;.
2007: International Conference of Information Systems;.

2006: European Journal of Information Systems;

Professional Memberships

Association for Information Systems.