



Suffolk University
Institute for Executive Education
Sawyer Business School

**Attendees' Responses to
"Women Making a Difference" Questionnaire**

Quantitative Responses

	Completely Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Completely Agree	Average Rating on Scale of 1 to 5
	1	2	3	4	5	
1. The program met my expectations.			1	24	83	4.76
2. This topic is relevant and has an impact on today's business environment.			2	6	99	4.91
3. The panelists presented their subject matter clearly.			1	19	88	4.81
4. The moderator managed the panel efficiently and effectively.		1	4	17	83	4.72
5. The information in this program will be useful in my work.		2	14	28	64	4.43
6. I would recommend this program to others.			5	17	86	4.75

Excerpts from Qualitative Responses

Only a handful of responses have been omitted from the compilation below. Those omitted comment on matters such as the size of the meeting room; that is, while useful they don't directly concern substantive matters.

Responses below are essentially verbatim, minimally copyedited, with no changes to substance whatsoever.



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What was the most valuable aspect of the program for you?

Learning more about the key issues each hospital executive is dealing with
Taking questions from the audience; learning about history/background of the organizations & their leaders
Discussion re: global view of the panelists re: healthcare reform
The panelists sharing real-world examples from their institutions
Panelist discussion
Q&A
Exceptional caliber of the panelists as well as the moderator, range of question invited + provided
Open perspectives of leaders
The speakers + their stature
Love the honesty!
Having four speakers – good amount to gauge what’s going on in MA hospital. Any more or less would not have been as effective.
Hearing different perspectives from the speakers
Hearing their perspective
Listening to the questions from the audience, very good questions and answers
Honesty & realistic approach by all
The comments made by Paula Johnson were intelligent + most impressive.
Listening to information about academic medicine
Panel discussion, varying views
Forum was terrific – ability to hear from different perspectives – Karen Nelson as moderator.
The format of Q&A
Multiple perspectives
Perspectives of accomplished health care leaders on current topics
The panelists/moderator, they have fascinating backgrounds, and it is interesting to hear their perspectives.
To review the history of institutions and the panelists & see how they truly are leaders and influence healthcare
Great panel
Q&A
Hearing from senior leaders
Hearing the intelligent speakers
The panelists themselves with a lot of experience in the field
Knowing how healthcare reform is perceived by varied managers
Candid conversations from women in the right positions, great moderator + questions
Hearing the speakers experiences, history and future insight
Networking among attendees/presenters
Hearing from 5 very intelligent and powerful women
Presentations by panel members on very topical issues



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The opportunity to hear these panelists, in person, was invaluable; they were open and insightful – really motivating.

The panelists' own experience from the field

Hearing about individual experiences from the top leaders

Answering questions from the crowd; the panel discussion

Fabulous articulate panel

Interactive discussion

The issues presented in today's healthcare

Great panel

The value of the presenters

Candid answers to questions

Superb panelists and moderator

Learning about different opportunities

Hearing how different institutions view similar issues

The presenters

Getting the panels perspectives

Hearing the panelists' viewpoints on the current state of their individual institutions,

Massachusetts and Federal government [drivers/changes?] regarding costs of business and opportunities

High-powered, credible women talking about their institutions

The strategic and regulating outlook that will impact MA hospitals

Panel discussion, varying views, rich experiences

The [?] and passion that the presenters have to the relevant issues facing patients and healthcare today

The panelists provided great information and insight.

Hearing perspectives from "experts" and how I can relate it to my job in healthcare

The caliber of the panelists and what they had to say

The panelists demonstrate exceptional leadership skills, which is positive to see.

Learning about some of the challenges these leaders face in healthcare. I very much enjoyed hearing their opinions on the current status of healthcare.

Understanding what it takes to run a healthcare organization

Panelists sharing concrete examples from their organizations

The speakers were excellent and the panel model was nice and allowed us to hear different perspectives.

This was a fabulous panel and a fabulous series of questions and answers.

The personal experience and perspectives of each panelist, and the advice on how to go into and progress while working in the healthcare industry

The quality of the questions and responses

Learning about the complex issues facing hospitals

Work for health insurer and found the candor of the panelists wonderful.

(Please continue to next page.)



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What would you add, omit, or change in future programs?

Nothing

Good overview of current healthcare situation, but lacked specific solutions to problems. Good discussion, varying viewpoints.

Maybe time limits on questions for more questions to be asked.

Introducer should say who he is. Mystery man.

More opportunity for open networking. Share participants list with attendees.

I would have enjoyed more conversation regarding the panelist's specific experiences as women in the healthcare industry. Also, advice for those who are early careerists.

I feel that the topic "women making a difference" wasn't addressed as much as I would have liked. I would have liked to hear more about experiences in healthcare as a woman. I would have liked to hear them address being a leader and work-life balance in these demanding positions – can you have it all?

I would add more time, because from four so interesting speakers there is too much to be learned.

Allow more time for Q&A; post questions online in advance of program and continue Q&A online past event.

Shorten the opening intros – perhaps include a crib sheet on each before hand, because the info is interesting.

Need to have a different point of view. This panel was all in agreement + from like institutions – what about a for-profit panelist?

Live questions

A specific agenda of questions known ahead of time – a clear topic / theme of the conference

More structure, perhaps topics picked + moderated ahead of time

Program was great.

Have each panelist – maybe only 2 or 3 – present on a topic; give a more specific theme.

Save time – we already read the panelists' bios.

Increase length + break up info + more personalized discussion.

Add more focus on government side.

Keep the program the same! Maybe add an individual from a Community Hospital.

More time would allow deeper responses.

Addition[al] opportunity to network

It would be helpful to have the name of the company that people work for on their name tag.

I would like it to be more detailed.

Lots of varied questions! Keep the time of intro to hear about experiences.

I'd add more time.

More structure; more specific agenda items; debates are always informative.

Expand on the program as in a series quarterly to address these very timely HC associated issues and states & federal HC environment.

Have panelists from different areas of healthcare.

More discussion of IT

Time limit for answers



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Have a representative from a non-academic facility.

Bios already provided

I would diversify the type of panelists – these were all representing medical providers exclusively, so the discussion was skewed in one single direction.

Women didn't delve deep enough into their struggles, or their issues as women in healthcare.

Always wish these things were smaller so I could meet more people in the room, but wouldn't want to be so small I'd be left out!

Longer program!

Maybe include time for open questions from the group vs. submitting questions.

Encourage more brief answers so more questions can be answered.

Other comments

Suffolk keep doing what you do providing wonderful education, opportunities to students and graduates and the alumni activities! Thank you.

Thanks for putting this session together – a well respected group of healthcare leaders in Massachusetts. An impressive turnout too!

Thank you. It was excellent.

Very Well Done!