

# RAM PRINT & COPY CENTER USER GUIDE

### WHAT WE DO

Suffolk University's RAM Print & Copy Center, operated by Ricoh, provides a wide array of services using stateof-the-art equipment and is available to all Suffolk faculty, staff, and students. Our professional staff is happy to answer any questions; please contact us to get started. Our services include:

- Copying (color & black/white)
- Large-format printing
- Mounting
- Laminating

- Folding
- Cutting
- Binding
- Scanning

# HOW TO WORK WITH US

#### **Requesting Services & Submitting Files**

Our shop is print-ready. Be sure your project is complete and sized correctly before you submit it! If you're a student, you may submit your files in person or via email. If you're a faculty or staff member, you can also use our online ordering system, found at https://ramprintcenter.ricohtrac.com. If your project is too large, please bring it to us on a flash drive. While we prefer and recommend PDFs, we will accept Microsoft Word and PowerPoint files too. You'll find more details about the ordering process on our website.

Please allow 24–48 hours to complete your job, especially for high-quantity and/or multi-step (e.g., printing, cutting, and mounting) requests.

# **Paying for Services**

Faculty & Staff: Provide your Center Code when submitting jobs. Students: Use your Ram Card's Ram Account funds.

#### Picking Up Your Project

We'll email you once your job is complete and ready for pickup.

### WHERE TO FIND US

Campus Location Sargent Hall, 120 Tremont Street 1st Floor, Room 1100E

Hours of Operation Monday–Friday, 8 a.m.–5 p.m. (Closed for lunch 1:30–2:30 p.m.) Email ramprintshop@suffolk.edu

**Phone** 617-573-8413

Web suffolk.edu/about/directory/purchasing/ram-print-and-copy-center

**Ricoh Site Manager** Sarah Lisuzzo

# OUR COMMITMENT TO YOU

Ricoh resolves to deliver solutions to support Suffolk University's unique needs. It is our goal to consistently exceed your expectations of service, while continuing to provide an exceptional product.

We're committed to your satisfaction. Your job is always checked twice to ensure quality control. We also offer a 'no refusal of job' policy, and will go above and beyond to make sure your request is fulfilled.



# RAM PRINT & COPY CENTER PRICE LIST\*

Cost Per Impression Black/White Ink Color Ink		\$0.05 \$0.23		
Paper Stock				
Customer-Provided	Free	100# White 8.5x11	\$0.12	
20# Pastel Color 8.5x11	\$0.06	100# White 11x17	\$0.12	
28# White 8.5x11	\$0.05	100# White 12x18	\$0.12	
28# White 8.5x14	\$0.06	67# Pastel Cover	\$0.07	
28# White 11x17	\$0.07	Label Stock or Crack-n-Peel	\$0.09	
28# White 12x18	\$0.07	Brilliant White Resume Paper	\$0.08	
80# White 8.5x11	\$0.12	Business Cards (36)	\$1.41	
80# White 11x17	\$0.12	Business Cards (60)	\$2.35	
80# White 12x18	\$0.12	Business Cards (108)	\$4.23	

# Large Format Posters

Semi-Gloss Photo Paper-No mounting	\$6.00
Foam Core–Mounted Poster 18x24	\$20.00
Foam Core–Mounted Poster 24x36	\$25.00
Gator Board–Mounted Poster 24x36	\$35.00

# **Binding & Finishing**

ninating 11x17 Domestic	\$1.00 \$1.50 \$1.00 \$2.00
	\$2.00 \$1.00
	nternational (First Page)