## **DUO Two Factor Authentication (2FA) for New Users**

Requiring Two Factor Authentication is an important part of ongoing efforts to secure Suffolk University user's accounts, services, and data contained in the services.

## See the steps below to set up 2Factor:

1. Download the Duo Mobile app on your mobile phone.

- 2. When accessing your Suffolk-protected Two Factor Service (O365, Workday, VPN, MySuffolk, WebAdvisor), you will be redirected to Single Sign on Page.
- 3. Type your Suffolk credentials and Click Sign in



For security reasons, we require additional information to verify your account



4. A setup window will launch, click Start Setup

5. Choose Mobile Phone and click Continue

6. Type in your cell phone number and click Continue

- 7. Choose either Call me or Text me for verification code
- 8. Once received, type in the 6-digit code and click Verify

- 9. Click Continue
- 10. At the When I log in: drop-down choose, Automatically send this device a Duo Push
- 11. Click Continue to Login

	■ Settings
What type of device are yo Mobile phone RECOMMENDED Tablet (iPad, Nexus 7, etc.) Landline Security Key (YubiKey, Feitian, etc.) Requires Chrome to use Security Keys. Continue	u adding?
<b>2</b>	■ Settings
Enter your phone number	
	≡ Settings
<ol> <li>We can call or text you with a verification code.</li> <li>Call me or Text me Text sent</li> <li>Enter your 6-digit code:</li> <li>354249 Verify</li> <li>Back Continue</li> </ol>	~
Add another device	≡ Settings
Default Device: IOS XXX-XXX-XXX When I log in: Ask me to choose an authentication method Automatically send this device a Duo Push Automatically send this device Saved Continue to Login	

Welcome ADM\gina.mfa

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For security reasons, we require additional information to verify your account

≡ Settings

12. The Login screen will appear and your phone will send a Duo Push. Choose Approve and the Email will launch pop up:



## **Need Additional Assistance**

Login request

Please contact the Service Desk Email us at servicedesk@suffolk.edu or call 617-557-2000 (x2000 on-campus)