

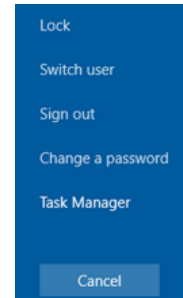
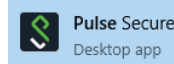
SUFFOLK LAPTOP USERS Technology Tool Tips

How do I VPN

If Suffolk Laptop use – Pulse Secure App

Password Reset – if you received a password will expire notice, please be sure to reset. You need to connect to vpn first before resetting your password:

- 1) Connect to Pulse Secure VPN FIRST:
- 2) Click Ctrl-Alt-Del and choose Change a Password link



Microsoft Updates

We are recommending all Suffolk laptop users, disable updates as we have had a few suffolk laptops fail. Please email servicedesk@suffolk.edu and a technician will be in touch to help you with the steps.

O365.suffolk.edu - Suffolk's Microsoft license allows employees to access Microsoft Apps in the cloud. This includes: Word, Excel, and OneDrive. See OneDrive page for info on how to upload and share files in the cloud: [OneDrive](#)

Antivirus

There has been a marked increase in Coronavirus related phishing scams. Please update the Symantec Antivirus at least once a week. Open Symantec Endpoint Protection and click LiveUpdate link

