

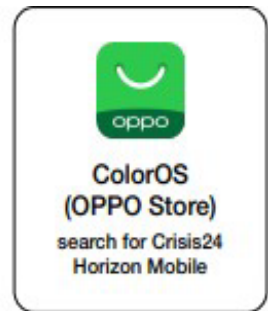


+1 857-343-8107 (24 hr)
response@crisis24.com

Medical, Security & Evacuation Assistance for Suffolk University

Before you go...

- Download the **Crisis24 Horizon Mobile** app from your app store.
- Sign in using your **Suffolk University email address**.
- Save the **Crisis24 Assistance Line** contact information in your mobile phone, and/or print and carry your **plan ID card**.



What Are the Benefits of Horizon?

- **Alerts** of threats and disruptions - Set up notifications and stay informed!
- **Risk Ratings and Location Intelligence** of safety & security issues in countries, provinces, and cities worldwide.
- Awareness of **Threat Zones** - areas within cities and regions that are of higher risk than the surrounding areas - such as high-crime neighborhoods.
- **Advice Sheets** to mitigate a range of safety and security issues.
- **24/7 Hotline** and **Crisis Signal on the mobile app** to use in times of need.

Plan ID Card

<p>Crisis24 Global SOS</p> <p>Organization: Suffolk University</p> <p>Travel Accident Policy: Cultural Insurance Services International (CISI)</p> <p>Travel Accident Policy Number: GLM N14287206</p> <p>For any questions pertaining to your insurance plan, including provider referrals and eligibility verification, please contact CISI at 1-800-303-8120 or email claimhelp@mycisi.com</p>	<p>Crisis24 24-hour Assistance Line</p> <p>+1 857-343-8107</p> <p>+1 866-870-9281 (Toll free)</p> <p>response@crisis24.com</p> <p>Contact Crisis24 for any advice, support, or emergencies during your trip.</p>
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Pre-travel assistance...

- Passport and Visa Information and Requirements
- Health Hazards Update
- Currency Exchange Information
- Inoculation and immunization requirements
- Temperature and weather information
- Consulate and Embassy Locations
- Cultural and other events

While you're traveling...

Medical Assistance

- 24-hour access to physicians who provide emergency and routine medical advice
- 24-hour access to medical information, referrals, and emergency assistance
- Emergency medical evacuation*
- Replacement of Eyeglasses*
- Repatriation for medical treatment*
- Repatriation of human remains**
- Assistance with documentation for insurance claims
- Medical, dental, and counseling referrals*
- Medical expenses guarantee and payment*
- Hotel arrangements for outpatient care*
- Arranged transportation and accommodation for accompanying family members*
- Dispatch of prescription medication and medical equipment*

Security Assistance

- Access to security advice and consultations
- Security evacuation assistance**
- Travel Assistance
- Legal referrals*
- Emergency message transmission*
- Lost document advice and assistance*
- Emergency translation services*

**You and/or your insurance company may incur a charge if services rendered by a third party are above coverage terms and limits.*

***Security evacuation costs are covered if the evacuation is deemed necessary and facilitated by Crisis24.*