Hi, my name is Tim Brown, and I'm an assistant director in the undergraduate academic advising center here at Suffolk University. Advisors are here to educate you about all of the opportunities our university provides and to help you make the most of your college experience. Good advising is really a partnership with our students. Advisors will listen, will answer questions. And as we get to know you better, we'll help you design a plan that will help you meet your academic, your personal, and your professional goals. We may never make decisions for you, but we'll help you make the most informed decisions possible. To do this job well, advisors have to build relationships founded in trust and respect. I may not necessarily look like all of the students that I advise, but it's important that we gain their respect. And in turn, give them the respect that they deserve. It's not enough to be culturally aware. My team strives to be culturally competent. Awareness is knowledge and a sensitivity to culture, to race, gender, sexual orientation, socioeconomic factors. Cultural competence is a thoughtful application of that knowledge. And we want you to know that from your first day on campus, on through to when you walk across the stage with your diploma in hand, academic advising is a resource that you can count on.