

00:00 - Hi, my name is Tim Brown
00:02 and I'm an assistant director
00:03 in the undergraduate academic advising center
00:06 here at Suffolk University.
00:08 Advisors are here to educate you
00:11 about all of the opportunities our university provides
00:14 and to help you make the most of your college experience.
00:17 Good advising is really a partnership with our students.
00:21 Advisors will listen, will answer questions.
00:24 And as we get to know you better,
00:25 we'll help you design a plan
00:27 that will help you meet your academic,
00:29 your personal, and your professional goals.
00:32 We may never make decisions for you, but we'll help
00:35 you make the most informed decisions possible.
00:37 To do this job well, advisors have to build relationships
00:41 founded in trust and respect.
00:45 I may not necessarily look like all of the students
00:48 that I advise, but it's important
00:50 to all of us that we gain their respect.
00:53 And in turn, give them the respect that they deserve.
00:56 It's not enough to be culturally aware.
00:58 My team strives to be culturally competent.
01:02 Awareness is knowledge and a sensitivity to culture,
01:07 to race, gender, sexual orientation, socioeconomic factors.
01:12 Cultural competence is a thoughtful application
01:16 of that knowledge. And we want you to know
01:19 that from your first day on campus,
01:21 on through to when you walk across the stage
01:24 with your diploma in hand,
01:26 academic advising is a resource that you can count on.