## **DSS Referral Process**

- <u>https://suffolk.campus.eab.com/</u>
- Log in using your single sign-on credentials





Sign in with your Suffolk University Username

Username example jdoe Password



Change Password Forgot Password Enroll in Password Reset

Need help contact the Suffolk University Service Desk at 617-557-2000 or email servicedesk@suffolk.edu



## Issue a Referral

#### OR

Overview

Success Progress

History

### Click on Issue Referral on Staff Homepage

Actions

want to...

Issue a Referral

**Upload Profile Picture** 

Staff Home

Assigned Students

Students

Appointments

Navigate to student's page and click on Issue a Referral

Courses



Current Referrals 0

I want to...

Message Student

Add a Note on this Student

Add a To-Do to this Student

**Report on Appointment** 

Create Request for Appointment

O Summer

Schedule an Appointment

Add to Student List

**Issue a Referral** 

# **Completing the Referral**

- **Student:** If student name is not visible, search by first name, last name, or student ID and select student.
- Referral Reason: Select the area that you are referring a student to – all referral options will begin with "DSS Referral".
- Associated with Course: If the referral is related to a specific course, select the course.
- Additional Comments: Elaborate on the referral in the box.
- **ISSUE A REFERRAL** Q Student Please select a reason Select at least one Is this associated with a specific class? Optional Additional Comments Please enter a comment. Submit Cancel

Click "Submit"