

## Al-Amin, Mona (Associate Professor)

### Refereed Journal Articles

#### Journal Article, Academic Journal

- Al-Amin, M., Sullivan, E., Szalay, N. (in press). An Exploratory Study of Dynamic Capabilities and Performance Improvement in Hospitals. *Journal of Healthcare Management*.
- Young, C., Rosko, M., Al-Amin, M. (2023). Rural Hospitals' Profitability: Which Special Programs Matter. *Journal of Health Care Finance*, 49(1).
- Li, J. K., Al-Amin, M., Roski, M. (2023). Early Results of the Financial Impact of the COVID-19 Pandemic on U.S. Hospitals. *Journal of Healthcare Management*, 68(4), 268-283.
- Al-Amin, M., Li, K., Islam, N. (2023). Were hospitals with sustained high performance more successful at reducing mortality during the pandemic's second wave? *Health Care Management Review*, 48(1), 70-79.
- Al-Amin, M., Islam, N., Li, K., Sheils, N. (2022). Is There an Association between Hospital Staffing Levels and inpatient-COVID-19 mortality rates? *PLOS ONE*, 17(10).
- Li, J. K., Al-Amin, M. (2022). The Interaction between High-Level Electronic Medical Record Adoption and Hospitalist Staffing Levels: A Focus on Value-Based Purchasing. *Health Services Management Research*, 35(2), 66-73.
- Al-Amin, M., Hefner, J., Hogan, T., Li, J. K. (2021). Sustainers: Hospitals with sustained superior performance. *Health Care Management Review*, 46(3), 248-256.
- Rosko, M., Al-Amin, M., Tavakoli, M. (2020). Efficiency and profitability in US not-for-profit hospitals. *International Journal of Health Economics and Management*, 20, 359–379.
- Al-Amin, M., Li, J. K. (2020). Hospitalists Staffing Levels and Total Performance Scores. *Health Services Research*, 55(1), 44-53.
- H. L., Al-Amin, M., M. R., V. V. (2018). A robust analysis of hospital efficiency and factors affecting variability. *Health Services Management Research*, 31(1), 33-42.
- Frank, J., Salmons, M., Rivard, P. E., Al-Amin, M. (2018). A Study of Cook Islands Nurses' Attitudes towards Electronic Medical Records Technology. *The Electronic Journal of Information Systems in Developing Countries*.  
<https://onlinelibrary.wiley.com/doi/abs/10.1002/isd2.12047>
- Rosko, M., Goddard, J., Al-Amin, M., Manouche, T. (2018). Predictors of Hospital Profitability: A Panel Study Including the Early Years of the ACA. *Journal of Health Care Finance*, 44(3).
- Al-Amin, M., Schiaffino, M., Park, S., Harman, J. (2018). Sustained Hospital Performance on HCAHPS Survey: What are the Determinants. *Journal of Healthcare Management*, 63(1), 15-28.
- Al-Amin, M., Makarem, S. C., Rosko, M. (2016). Efficiency and hospital effectiveness in improving Hospital Consumer Assessment of Healthcare Providers and Systems ratings. *HEALTH CARE MANAGEMENT REVIEW*, 41(4), 296-305.

- Al-Amin, M., Makarem, S. C. (2016). The Effects of Hospital-Level Factors on Patients' Ratings of Physician Communication. *Journal of Healthcare Management*, 61(1), 28-41.
- Al-Amin, M. (2016). Hospital Characteristics and 30-Day All-Cause Readmission Rates. *Journal of Hospital Medicine*, 11(10), 682–687.
- Makarem, S., Al-Amin, M. (2014). Beyond the Service Process: The Effects of Organizational and Market Factors on Customer Perceptions of Healthcare Organizations. *Journal of Service Research*, 17(4), 259-268.
- Pradhan, R., Weech-Maldonado, R., Jeffrey, H., Al-Amin, M., Hyer, K. (2014). Private Equity Ownership of Nursing Homes: Implications for Quality. *Journal of Health Care Finance*.
- Schiaffino, M., Al-Amin, M., Schumacher, J. (2014). Predictors of language service availability in US hospitals. *International Journal of Health Policy and Management*, 3(5), 259-268.
- Everhart, D., Neff, D., Al-Amin, M., Nogle, J., Weech-Maldonado, R. (2013). The effects of nurse staffing on hospital financial performance: Competitive versus less competitive markets. *HEALTH CARE MANAGEMENT REVIEW*, 38(2), 146-155.
- Peasah, S., Mckay, N., Harman, J., Al-Amin, M., Cook, R. (2013). Medicare Non-Payment of Hospital-Acquired Infections: Patient Outcomes Three Years Post Implementation. *Medicare and Medicaid Research Review*, 3(3).
- Housman, M., Al-Amin, M. (2013). Dynamics of Ambulatory Surgery Centers' and Hospitals' Market Entry. *Health Services Management Research*, 26(2-3), 54-64.
- Al-Amin, M., Weech Meldanado, R., Pradhan, R. (2013). Hospital-Physician Relationships: Implications from the Professional Service Firms Literature. *Advances in Healthcare Management*, 15, 165-184.
- Everhart, D., Neff, D., Al-Amin, M., Nogle, J., Weech-Meldanado, R. (2013). The Effects of Nurse Staffing on Hospital Financial Performance: Competitive Versus Less Competitive Markets. *Health Care Management Review*, 38(2), 146-155.
- Al-Amin, M., Housoman, M. (2012). Ambulatory Surgery Centers and General Hospitals Competition: Entry Decisions and Strategic Implications. *Health Care Management Review*, 37(3), 223-234.
- Al-Amin, M. (2012). The General Not-For-Profit Hospital Model. *American Journal of Economics and Sociology*, 71(1), 37-53.
- Al-Amin, M., Makarem, S., Pradhat, R. (2011). Hospital Ability to Attract International Patients: A Conceptual Framework. *International Journal of Pharmaceuticals and Healthcare Marketing*, 5(3), 205-221.
- Harman, J., Lemak, C., Al-Amin, M., Hall, A., Duncan, P. (2011). Changes in Per Member Per Month Expenditures After Implementation of Florida's Medicaid Reform Pilot Demonstration. *Health Services Research*, 46(3), 747-804.
- Al-Amin, M., Zinn, J., Rosko, M., Aaronson, W. (2010). Founding Rates of Specialty Hospitals: Strategic Implications of General Hospitals Managers. *Health Care Management Review*, 35(4), 294-301.

### **Book Chapters**

### **Book, Chapter in Scholarly Book-New**

Weech-Maldonado, R., Al-Amin, M., Nishimi, R., Salam, F. (2011). Enhancing Cultural Competency of Health Care Organizations. In Jason Wolf, Heather Hanson, Mark Moir, Len Friedman, and Grant Savage (Eds.), *Organization Development in healthcare: Conversations on Research and Strategies* (vol. 10). Emerald Group Publishing Limited.

### **Non-Refereed Journal Articles**

#### **Journal Article, Academic Journal**

Al-Amin, M., Housman, M. (2012). Ambulatory surgery center and general hospital competition: Entry decisions and strategic choices. *HEALTH CARE MANAGEMENT REVIEW*, 37(3), 223-234.

Al-Amin, M. (2012). The General NFP Hospital Model. *AMERICAN JOURNAL OF ECONOMICS AND SOCIOLOGY*, 71(1), 37-53.

### **Presentations**

Al-Amin, Mona, Li, Jiayi Kate, AcademyHealth, "Hospitals Consistently Struggling with Poor Performance on CMS Value-Based Purchasing Domains," Seattle. (June 2023).

Al-Amin, Mona, Li, Jiayi Kate (Author Only), Islam, Nazmul (Author Only), AcademyHealth, "Inpatient COVID-19 Mortality Rates and Staffing Levels," Washington, D.C. (June 5, 2022).

Al-Amin, Mona, Li, Kate, AcademyHealth, "County-Level Capacity and Mortality from Sars-Coronavirus 2," Virtual. (June 17, 2021).

Li, Jiayi Kate (Chair), Al-Amin, Mona (Author Only), INFORMS 2019, "The Impact Of Health Information Technology On Hospital Staffing Decisions," INFORMS, Seattle, WA. (October 23, 2019).

Al-Amin, Mona, Hefner, Jennifer, Hogan, Tory, Li, Jiayi Kate, Academy of Management, "Sustainers: Hospitals with Sustained Performance," Boston. (August 2019).

Al-Amin, Mona (Author Only), Hefner, Jennifer (Author Only), Martelli, Peter (Author Only), AcademyHealth Annual Research Meeting, "Determinants of Sustained Superior Performance on Readmission Rates," AcademyHealth, Seattle, WA. (June 25, 2018).

Al-Amin, Mona (Presenter & Author), Makarem, Suzanne (Author Only), AcademyHealth, "HCAHPs Ratings: The Impact of Contextual Factors," San Diego. (June 2014).

Frank, Jonathan (Presenter & Author), Al-Amin, Mona (Presenter & Author), Rivard, Peter E. (Presenter & Author), Faculty Research, "Exploring the Role of Cultural and Infrastructural Barriers to Health Information Technology Implementations in Isolated, Resource-Poor Archipelagos," Sawyer Business School, Suffolk University, Boston. (April 24, 2014).

Schiaffino, Melody (Presenter & Author), Al-Amin, Mona (Author Only), Schumacher, Jessica (Author Only), Southern Management Association, "Does institutional theory explain the variation in culturally competent hospital language service provision?," October 31-November 3 at the Westin Beach Resort and Spa in Fort Lauderdale, Florida. (November 1, 2012).

Hall, Allyson (Presenter & Author), Harman, Jeffery (Author Only), Lemak, Christy (Author Only), Al-Amin, Mona (Author Only), Duncan, Paul (Author Only), American Public Health Association, "Does Medicaid managed care plan type make a difference in enrollee experience and reports of care?," San Francisco, CA. (October 28, 2012).

Makarem, Suzanne (Presenter & Author), Al-Amin, Mona (Author Only), 21st Annual Frontiers in Service Conference, "Patients Perceptions of Hospitals: The Role of Organizational and Market Characteristics," Center for Excellence in Service, Robert H. Smith School of Business, University of Maryland, USA, INFORMS, the American Marketing Association (AMA), and IBM, Maryland. (June 15, 2012).

Al-Amin, Mona (Author Only), Kukla, Matt (Presenter & Author), Rosko, Michael (Author Only), Southern Management Association, "Specialized Health Care Delivery Organizations and Market Conditions," Savannah, Georgia. (November 12, 2011).

Al-Amin, Mona (Presenter & Author), Zinn, J. (Author Only), Southern Management Association, "The Proliferation of Small Specialty Hospitals: An Organizational Ecology Approach," St. Pete, Florida. (October 30, 2010).

Al-Amin, Mona (Presenter & Author), American Sociological Association Annual Meeting, "The General Not-for-profit Hospital Model: A Path Dependence Analysis," ASA, Atlanta, Georgia. (August 16, 2010).

Al-Amin, Mona (Presenter & Author), Lemak, C. (Author Only), Bell, L. (Author Only), AcademyHealth Annual Meeting, "Structural Inertia, Health Plans, and Medicaid Reform in Florida," Boston, Massachusetts. (June 9, 2010).