

Holzer, Marc (Distinguished Professor)

Refereed Journal Articles

Journal Article, Academic Journal

Ingrams, A., Schmidhuber, L., Manoharan, A., Holzer, M. (2018). Stages and Determinants of E-Government Development: A Twelve-Year Longitudinal Study of Global Cities. *International Public Management Journal*.

Kim, M. H., LI, H., Holzer, M., Zhang, M. (2018). Public Administration Research in Mainland China: A Systematic Review of Chinese Public Administration in English Language Journals (1966-2016). *International Journal of Public Administration*.

Books

Book, Non-Scholarly-New

Holzer, M., Joyce, P., Bryson, J. (2014). *Developments in Strategic and Public Management: Studies in the US and Europe*. New York, NY: Palgrave Macmillan.

Book, Scholarly-New

Holzer, M., Flug, J., Meyer, S., Xu, C., McAuliffe, L. (2018). *Editor, The Public Administration Gateway: A Companion Guide* (pp. 426).

Holzer, M., Roberts, B., Wexler, J. (2018). *A Call to Serve* (pp. 92). Washington, D.C.: American Society for Public Administration.

Holzer, M., Manoharan, A., Shon, J., Choi, E., Kang, M., Lee, S., Lee, H. (2017). *Seoul's e-Governance Policy Study*. Seoul: Seoul Metropolitan Government.

Holzer, M., Manoharan, A. (2016). *Digital Governance in Municipalities Worldwide (2015-16): Seventh Global E-Governance Survey: A Longitudinal Assessment of Municipal Websites Throughout the World*. Newark, NJ: National Center for Public Performance.

Grossman, S., Holzer, M. (2016). *Partnership Governance in Public Management*. New York, NY: Routledge.

Holzer, M., Zheng, Y., Manoharan, A. (2014). *Digital Governance in Municipalities Worldwide (2013-14) Sixth Global E-Governance Survey: A Longitudinal Assessment of Municipal Websites Throughout the World*. Newark, NJ: National Center for Public Performance.

Book, Textbook-New

Holzer, M., Melitski, J., Manoharan, A. (2018). *E-Government and Information Technology Management* (pp. 264 pp.). Irvine, CA: Melvin and Leigh.

Holzer, M., Schwester, R., Lee, S. H. (2014). *Public Administration in a Globalized World: Theories and Practices Between the US and Korea*. Seoul: M.E. Sharpe.

Book, Textbook-Revised

Holzer, M., Schwester, R. W. (in press). *Public Administration: An Introduction-Third Ed.* (pp. 415). New York: Routledge.

Holzer, M., Warner, L., Lee, D. B. (2017). *Teaching Resources Guide for Public Affairs and Administration, Fourth Edition*. Washington, D.C.: National Association Schools of Public Affairs and Administration.

Holzer, M., Hoontis, P., Ingrams, A. (2014). *Teaching Resources Guide for Public Affairs and Administration Third Edition*. Washington, D.C.: National Association Schools of Public Affairs and Administration.

Book Chapters

Book, Chapter in Scholarly Book-New

Holzer, M., Kim, M.-H., Li, H., Zhang, M. (in press). "Public Administration Research in Mainland China." In Ali Farazamand (Ed.), *Global Encyclopedia of Public Administration, Public Policy and Governance*. (pp. 15). Cambridge: 60 Foster St.

Holzer, M., Xu, C. (2018). *Introduction to the Public Administration Gateway Companion Guide*. Washington, D.C.: American Society for Public Administration.

Zheng, Y., Holzer, M. (2018). Explaining the Diffusion of E-Services and e-Participation at the Municipal Level: A Study in New Jersey. *In Building a Public Service-Oriented Government and Administrative System Innovation*. Cambridge Scholars Publishing.

Holzer, M., Zhang, M. (2016). The Evolution of Public Administration: Comparing China and the U.S." *Proceedings of the Sino-U.S. Public Administration Conference, Renmin University, Beijing, China June 2016*. Beijing, China: Renmin University.

Holzer, M., Manoharan, A., Mossey, S. (2016). *What Do CIOs Need to Know about Performance Measurement of E-Governance*. Washington, D.C.: Public Technology Institute.

Holzer, M. (2015). *Best Practices in E-Governance: A Comparative Study Based on Rutgers University Worldwide Digital Governance Survey*. New York, NY: CRC Press/Taylor and Francis Group.

Holzer, M., Zheng, Y. (2015). *Explaining the Diffusion of E-Services and E-Participation at Municipal Level: A Study in New Jersey*. Cambridge Scholars Publishing.

Book, Chapter in Textbook-Revised

Holzer, M., Schwester, R. (2016). *Public Administration: An Introduction; Second Edition*. New York, NY: Routledge.

Non-Refereed Journal Articles

Journal Article, Academic Journal

Holzer, M., Ballard, A., Kim, M., Deat, F. (2018). Obstacles and Opportunities for Sustaining Performance Management Systems." *International Journal of Public Administration*.

Zhang, M., Holzer, M. (2017). Chinese Administrative Reforms: A Replica or derivative of the Western NPM Model? *Chinese Public Administration Review*, 8(1), 23-36. cpar.net

Melitski, J., Holzer, M. (2016). E-Governance Approaches at the Local Level: A Study of Prague Best Practices. *Journal of Public Administration*.

Kim, T. H., Holzer, M. (2016). Public employees and performance appraisal: A study of antecedents to employees' perception of the process. *Review of Public Personnel Administration*. 120 Tremont St. Room 5412,, Inst. for Public Service, Suffolk, University

Ingrams, A., Holzer, M. (2016). The Educational and Professional Goals of International Students in Public Service Degrees. *International Journal of Public Administration*.

Mullins, L. B., Holzer, M., Ferreira, M., Hoontis, P. (2015). Implementing Performance Budgeting at the State Level: Lessons Learned from New Jersey. *International Journal of Public Administration*.

Holzer, M., Zheng, Y., Schachter, H. (2014). The Impact of Government Form on e-Participation: A Study of New Jersey Municipalities. *Government Information Quarterly*.

Journal Article, In-House Journal

Holzer, M. (2013). Explaining e-Participation Diffusion at the National Level: A Test of External Environment. *International Journal of E-Governance and Networks*.

Other Intellectual Contributions

Holzer, M. (2017). In Marc Holzer, EIC and Yi Lu, Editor (Ed.), *Chinese Public Administration Review* (2nd ed., vol. 8, pp. 100). Boston: Institute for Public Service, Suffolk U..
<https://cpar.net>

Holzer, M. (2017). In Marc Holzer, EIC, and Kaifeng Yang, Editor (Ed.), *Public Performance & Management Review* (1st ed., vol. 41, pp. 200). Philadelphia: Taylor and Francis.
<https://www.tandfonline.com>

Holzer, M. (2017). In Marc Holzer, EIC and Yi Lu, Editor (Ed.), *Chinese Public Administration Review* (1st ed., vol. 8, pp. 100). Boston: Institute for Public Service, Suffolk U.: Chinese Public Administration Review.

Book Review

Holzer, M. (2017). *A Classic Revisited: In Praise of Red Tape* (6th ed., vol. 77, pp. 957-958). Hoboken, NJ: Public Administration Review.

Instructor's Manual

Holzer, M., Schwester, R., Wexler, J. (2016). *Instructor's Manual: Public Administration: An Introduction, Second Edition*. New York, NY: Routledge.

Magazine/Trade Publication

Holzer, M., Bond-Fortier, B. J., Roberts, B. (2017). *The Future of Public Service: Advancing the Civil Society through Partnership Government*. Washington, D.C.: American Society for Public Administration.

Holzer, M., Warner, L. (2017). *Teaching Resources Guide for Public Affairs and Administration: Overview of the 4th Edition*. Washington, D.C.: Public Administration Time/American Society for Public Administration.

Ballard, A., Holzer, M. (2017). *The Landscape of Performance Measurement Education*. Washington, D.C.: Public Administration Times/American Society for Public Administration.

Holzer, M., Manoharan, A. (2017). *Seoul Leads Rankings in Municipal E-Governance Survey*. Washington, D.C.: Public Administration Times/American Society for Public Administration.

McFarland, L. (2016). *NASPAA Interview with Marc Holzer*. Washington, D.C.: NASPAA Website.

Other

Holzer, M., Newbold, S. (2018). In Marc Holzer and Stephanie Newbold (Eds.), *Co-Editor, American Review of Public Administration* (7th ed., vol. 48, pp. 160). Thousand Oaks, CA: American Review of Public Administration. <http://journals.sagepub.com/home/arp>

Holzer, M., Newbold, S. (2018). In Marc Holzer and Stephanie Newbold (Eds.), *Co-Editor, American Review of Public Administration* (3rd ed., vol. 48, pp. 70). Thousand Oaks, CA: American Review of Public Administration, Sage Pubs.. 60 Foster St.

Holzer, M., Newbold, S. (2019). In Marc Holzer and Stephanie Newbold (Eds.), *Co-Editor, American Review of Public Administration* (3rd ed., vol. 49, pp. 130). Thousand Oaks, CA: American Review of Public Administration/Sage Pubs..

Holzer, M., Yang, K. (2019). In Marc Holzer and Kaifeng Yang (Eds.), *Public Performance & Management Review: "Nonprofit Management, Public Administration, and Public Policy: Separate, Subset, or Intersectional Domains of Inquiry"*. (Special Issue ed., vol. 42, pp. 240). Philadelphia: Taylor and Francis. 60 Foster St.

Holzer, M., Illiash, I. (2019). In Marc Holzer and Iryna Illiash (Eds.), *Editor in Chief, Public Voices journal* (2nd ed., vol. 15, pp. 140). Boston: National Center for Public Performance/Suffolk University. 60 Foster St.

Holzer, M., Newbold, S. (2019). In Marc Holzer and Stephanie Newbold (Eds.), *Co-Editor, American Review of Public Administration* (2nd ed., vol. 49, pp. 119). Thousand Oaks, CA: American Review of Public Administration/Sage Pubs..

Holzer, M., Newbold, S. (2019). In Marc Holzer and Stephanie Newbold (Eds.), *Co-Editor, American Review of Public Administration* (1st ed., vol. 49, pp. 126). Thousand Oaks, CA: American Review of Public Administration/Sage Pubs..

Holzer, M. (2019). *"An Avenue Around the Shutdown"*. Washington, D.C.: FEDweek. 120 Tremont St. Room 5412,, Inst. for Public Service, Suffolk, University

Holzer, M., Lu, E. Y. (2018). In Marc Holzer and Elaine Yi Lu (Eds.), *Editor in Chief, Chinese Public Administration Review* (2nd ed., vol. 9, pp. 70). Boston, MA: National Center for Public Performance/Suffolk U.. 60 Foster St.

Holzer, M., Yang, K. (2018). In Marc Holzer and Kaifeng Yang (Eds.), *Editor in Chief, Public Performance and Management Review* (4th ed., vol. 41, pp. 216). Philadelphia: Taylor and Francis.

Holzer, M., Newbold, S. (2018). In Marc Holzer and Stephanie Newbold (Eds.), *Co-Editor, American Review of Public Administration* (8th ed., vol. 48, pp. 133). Thousand Oaks,

CA: American Review of Public Administration/Sage Pubs..
<http://journals.sagepub.com/home/arp>

Holzer, M., Sullivan, M. (2018). *Democracy, Voting & Civic Duty* (pp. 46).

Holzer, M., Yang, K. (2018). In Marc Holzer and Kaifeng Yang (Eds.), *Editor in Chief, Public Performance and Management Review* (3rd ed., vol. 41, pp. 228). Philadelphia: Taylor and Francis.

Holzer, M., Newbold, S. (2018). In Marc Holzer and Stephanie Newbold (Eds.), *Co-Editor, American Review of Public Administration* (6th ed., vol. 48, pp. 132). Thousand Oaks, CA: American Review of Public Administration, Sage Pubs.. 60 Foster St.

Holzer, M., Newbold, S. (2018). In Marc Holzer and Stephanie Newbold (Eds.), *Co-Editor, American Review of Public Administration* (5th ed., vol. 48, pp. 112). Thousand Oaks, CA: American Review of Public Administration, Sage Pubs..
<http://journals.sagepub.com/home/arp>

Holzer, M. (2018). In Marc Holzer, EIC and Yi Lu, Editor (Ed.), *Editor in Chief, Chinese Public Administration Review* (1st ed., vol. 9, pp. 78). Boston: Chinese Public Administration Review. 60 Foster St.

Holzer, M., Yang, K. (2018). In Marc Holzer, EIC, and Kaifeng Yang, Editor (Ed.), *Editor in Chief, Public Performance & Management Review journal* (2nd ed., vol. 41, pp. 236). Philadelphia: Taylor and Francis. <https://www.tandfonline.com>

Holzer, M., Newbold, S. (2018). In Marc Holzer and Stephanie Newbold (Eds.), *Co-Editor, American Review of Public Administration* (4th ed., vol. 48, pp. 94). Thousand Oaks, CA: American Review of Public Administration, Sage Pubs..
<http://journals.sagepub.com/home/arp>

Holzer, M. (2018). Foreword. *Why Research Methods Matter*. Irvine, CA: Melvin and Leigh.

Holzer, M., Newbold, S. (2018). In Marc Holzer and Stephanie Newbold (Eds.), *Co-Editor, American Review of Public Administration* (2nd ed., vol. 48, pp. 97). Thousand Oaks, CA: American Review of Public Administration, Sage Pubs..
<http://journals.sagepub.com/home/arp>

Holzer, M., Newbold, S. (2018). In Marc Holzer and Stephanie Newbold (Eds.), *Co-Editor, American Review of Public Administration* (1st ed., vol. 48, pp. 97). Cambridge: American Review of Public Administration, Sage Pubs.. 60 Foster St.

Holzer, M. (2017). In Marc Holzer (2002-date) and Yi Lu (Ed.), *Chinese Public Administration Review*. Boston, MA: National Center for Public Performance/Suffolk University.
<http://cpar.net/index.php/cpar>

Holzer, M., Yang, K. (2017). In Marc Holzer, Editor in Chief; Kaifeng Yang, Editor (Eds.), *Public Performance and Management Review* (vol. 41). Philadelphia PA: Taylor and Francis. <http://www.tandfonline.com/loi/mpmr20>

Holzer, M., Illiash, I. (2017). In Marc Holzer, Editor in Chief 1993- (Ed.), *Public Voices*. Boston, MA: Public Voices/National Center for Public Performance/Suffolk University. 120 Tremont St. Room 5412,, Inst. for Public Service, Suffolk, University

Presentations

Bond-Fortier, Brenda J., Holzer, Marc (Leader), NASPAA Annual Meeting, "Free Resources for Enlivening the Civic Square," NASPAA, Chicago. (October 2020).

Holzer, Marc, "The Fighting Pencil vs. The Bureaucracy," Harvard University Davis Center, Cambridge MA. (March 13, 2019).

Holzer, Marc (Presenter Only), Marc Holzer Symposium, Section on Public Performance Management, "The State of the Art of Public Performance," American Society for Public Administration, Washington, D.C. (March 9, 2019).

Holzer, Marc, Manoharan, Aroon, American Society for Public Administration, "Worldwide E-Government Survey," American Society for Public Administration, Washington, D.C. (March 8, 2019).

Holzer, Marc (Co-Chair), Mitchell, David (Co-Chair), Annual Public Performance Conference, "Co-Chair, Annual Public Performance Conference," Suffolk University, Boston. (October 2018).

Manoharan, Aroon, Melitski, James, Holzer, Marc, Network of School of Public Affairs and Administration, "E-Governance Learning and Research," Same, Atlanta, GA. (October 2018).

Holzer, Marc, National Commission on Military and Public Service, "Public Service," Kennedy School, Harvard U., Cambridge, MA. (June 2018).

Holzer, Marc, National Commission on Military and Public Service, "Dimensions of Public Service," Same, Boston, MA (Suffolk U.). (May 2018).

Holzer, Marc (Co-Chair), Bond, Brenda (Co-Chair), Alleyne, Sonia (Co-Chair), Spurlock, Susan (Co-Chair), Public Service Symposium, "Co-Chair," Suffolk University, Boston. (May 2018).

Zhang, Pengju (Presenter & Author), Holzer, Marc (Presenter & Author), American Society for Public Administration, "Village Fiscal Sustainability and Dissolution in New York State," Denver, CO. (March 2018).

Holzer, Marc, Northeast Conference on Public Administration, "Bureaucratic Resistance," American Society for Public Administration, Burlington, VT. (October 2017).