

**Yao, Yurong (Chrisy) (Full Professor)**

**Refereed Journal Articles**

**Journal Article, Academic Journal**

- Yao, Y., Xu, P. (2022). The Power of Electronic Channels and Political Efficacy: Electronic Participation Discourse. *Communications of the AIS*, 50, 25-51.
- Thomas, D., Yao, Y. (2022). Supporting Mobile Innovation in the Middle: Hospital IT Manager Attitudes. *Journal of Computer Information Systems*, 62(2), 316-325.
- Yao, Y., Xu, P. (2021). E-participation Decision across Different Channels. *Information Technology & People*, 35(3), 956-976.
- Thomas, D., Yao, Y. (2020). Supporting Mobile Innovation in the Middle: Hospital IT Manager Attitudes. *Journal of Computer Information Systems*.
- Yao, Y., Kamis, A., Watson, E. (2017). Explaining Software-as-a-Service Outsourcing: Economic and Social Considerations. *Communications of AIS*, 41(1), 242-265. [aisel.aisnet.org/cais/vol41/iss1/11](http://aisel.aisnet.org/cais/vol41/iss1/11)
- Xu, P., Yao, Y. (2014). Methodology Fit in Offshoring Software Development Projects. *Information Resources Management Journal*, 27(4), 66-81.
- Kamis, A., Yao, Y., Kim, S. (2014). An Empirical Validation of the Patient-Centered E-Health Framework in Patient-Focused Websites. *Communications of the AIS*, 34(25), 477-492. [aisel.aisnet.org/cais/](http://aisel.aisnet.org/cais/)
- Yao, Y., Xu, P. (2013). Knowledge Sharing in Offshore Software Development: A Vendor Perspective. *Journal of Global Information Technology Management*, 16(1).
- Yao, Y., Watson, E., Khan, B. (2010). Application Service Provision: Market and Adoption Decision. *Communications of the ACM*, 53(7), 113-117.
- Yao, Y., Lee, D., Lee, Y. W. (2010). Cost and Service Capability Considerations on the Intention to Adopt Application Service Provision Services. *Journal of Database Management*, 21(3), 90-114.
- Yao, Y., Murphy, L. (2007). Remote Electronic Voting Systems: an Exploration of Voters' Perception and Intention to Use. *European Journal of Information Systems*, 16(2), 106-120.
- Yao, Y., Okoli, C., Houston, A., Watson, E. (2007). Demographic Differences in Attitudes Toward Remote Electronic Voting Systems. *Journal Of Computer Information Systems*, 47(2), 34-45.
- Yao, Y., Murphy, L. (2005). A State Transition Approach to Application Service Provider Client-Vendor Relationship Development. *The DATA BASE for Advances in Information Systems*, 36(3), 8-25.
- Houston, A., Yao, Y., Okoli, C., Watson, E. (2005). Will Remote Electronic Voting Systems Increase Participation? *Electronic Government, an International Journal*, 2(3), 353-368.

Yao, Y. (2004). Client Relationship Development with Different Sectors of Application Service Providers: An Extended Research Model. *International Journal of Management and Information Systems*, 1(1), 38-52.

Yao, Y., Wohl, M., Watson, E., Chen, Y.-s. (2003). Customers' Decision to Adopt Application Service Provider and Applications Service Providers Business Strategy in the Hospitality Industry: A Research Framework. *Journal of Information Technology Cases and Applications*, 5(3), 57-75.

### **Book Chapters**

#### **Book, Chapter in Scholarly Book-New**

Yao, Y., Watson, E. (2003). Concerns and Solutions about Adoption of Electronic Voting Systems. In Gerry Gingrich (Ed.), *Managing IT in Government, Business & Communities*. PA: IRM Press.

Yao, Y., Desouza, K., Watson, E. (2003). The role of ASPs in the Development of Small and Median Enterprises. In Al-Qirim, N (Ed.), *Electronic Business in Small To Median-sized Enterprises: Frameworks, Issues and Implications*. PA: IDEA Group.

Yao, Y., Ives, B. (2002). Electronic Government. In Lowry, P. B., Cherrington, J. O., Watson, R. R (Eds.), *The Electronic Business Handbook*. FL: Lucie Press.

### **Non-Refereed Journal Articles**

#### **Journal Article, Professional Journal**

Kim, S., Yao, Y. (2023). Blockchain's second act. *Supply Chain Management Review*, March/April, 40-49.

### **Conference Proceedings**

#### **Conference Proceeding**

Thomas, D., Yao, Y. (in press). *A Model of IT Staff as Organizational Technology Innovation Capabilities*. Southern Association of Information Systems.

Thomas, D., Yao, Y. (2023). *Technology-Organization-Environment Meta-Review and Construct Analysis: Insights for Future Research*. Maui, HI: Hawaii International Conference on System Sciences (HICSS) 56.

Li, K., Yao, Y. (2022). *The Impact of IT Spending and Vendor Interaction on Innovation Deployment in Healthcare*. Boston, MA: New England Associations of Information Systems Conference 2022.

Yao, Y., Xu, P. (2021). *Entrepreneurship Processes in a Bike Sharing Startup*. 2021 Americas Conference on Information Systems.

Yao, Y., Xu, P. (2020). *Digital Entrepreneurship Strategy: Lesson Learned from Sharing Bike*. Virtual: Proceedings of American Conference of Information Systems. 21 HOLMES RD

Yao, Y., P. X. (2016). *Does Mobile Payment Matter?*. Proceeding of Pacific Asia Conference on Information Systems 2016.

- Thomas, D., Yao, Y., Guo, X. (2014). *Environment versus Experience: an exploration of Chinese healthcare IT manager attitudes toward innovation of services*. IEEE Proceedings of Hawaii International Conferences on Systems Science.
- Yao, Y., Xu, P. *The Power of Electronic channels and Political Efficacy: Electronic Participation Discourse*. pre-ICIS sig-Egov workshop.
- Yao, Y., Xu, P. *The Impact of information quality and access quality*. Proceedings of SIG IQ workshop.
- Yao, Y., Lee, Y., Hong, P., Weng, Z. (2010). *Power of Information Channels: Participation*. American Conference of Information Systems.
- Yao, Y., Lee, Y. (2008). *Exploring the Impact of Cost Savings and Service Capability on Enterprise Systems Hosting Adoption Intention*. ES workshop at International Conference of Information Systems.
- Ang, W. H., Yang, L., Madnick, S. E., Mistress, D., Siegel, M. (2006). *House of Security: Locale, Roles and Resources for Ensuring Information Security*. American Conference on Information Systems.
- Yao, Y., Xu, P. (2006). *Knowledge Transfer in Software Development Offshore Outsourcing Project*. American Conference on Information Systems.
- Yao, Y., Watson, E., Chen, Y.-s., Houston, A. (2003). *An Integrative Model of Clients' Decision to Adopt an Application Service Provider*. Americas Conference on Information Systems.
- Yao, Y., Murphy, L. (2002). *Client Relationship Development in Application Service Providers: A Research Model*. Proceedings of thirty-fifth Hawaii International Conference on System Sciences, Proceedings of thirty-fifth Hawaii International C.
- Yao, Y. (2002). *Client Relationship Development with Different Sectors of Application Service Providers: An Extended Research Model*. American Conference on Information Systems.
- Yao, Y., Houston, A. (2002). *Electronic Voting System Characteristics and Voter Participation Intention*. Proceedings of 2002 International Conference on Information Systems, Proceedings of 2002 International Conference on In.
- Yao, Y., Watson, E. (2002). *Security and Accessibility: Concerns over Electronic Voting Systems*. Information Resource Management Association International Conference, Information Resource Management Association Intern.

### **Presentations**

- Yao, Yurong, Xu, Peng, American Conference of Information Systems, "Digital Entrepreneurship Strategy: Lesson Learned from Sharing Bike," Online. (August 2020).
- Yao, Yurong, Xu Peng, Pacific Asia Conference on Information Systems, "Does Mobile Payment Matter?," Taiwan. (June 2016).
- Thomas, Dominic, Yao, Yurong, Research Seminar, "Workplace Influences on IT Manager Innovation Attitudes: Empirical Evidence from Healthcare Remote Services Deployment in China," SBS, 73 Tremont St, Boston. (October 22, 2015).

Thomas, Dominic (Presenter & Author), Yao, Yurong (Presenter & Author), Xiao, Xitong (Author Only), Hawaii International Conference on Systems Sciences, "Environment Versus Partnering Experience: an Exploration of Chinese Healthcare IT Manager Attitudes toward Innovation of Services," IEEE/ACM, Waikaloa, HI. (January 7, 2014).

Yao, Yurong (Presenter & Author), Xu, Peng (Presenter & Author), SIG E-gov Workshop 2012, "The Power of Electronic channels and Political Efficacy: Electronic Participation Discourse," Orlando. (December 2012).

Yao, Yurong (Presenter Only), Research Seminar, "The impact of Internet on government: electronic participation," Shanghai Jiao Tong University, Shanghai. (March 2012).

Yao, Yurong (Presenter & Author), SIG IQ pre-ICIS workshop, "The Impact of information quality and access quality on electronic Participation in e-Government Discourse," Sig IQ, Shanghai. (December 2011).

Yao, Yurong (Presenter Only), International Symposium on Information Systems and Management in Asia Pacific, "Current Research in Outsourcing and Electronic Government," Xi'an Jiao Tong University, Xi'an, China. (December 9, 2011).

Yao, Yurong, Lee, Yang, American Conference of Information Systems, "Power of Information Channels: Participation in e-Government Discourse," Lima, Peru. (2010).

Yao, Yurong, Lee, Denis, "Cost and Service Capability Considerations on the Intention to Adopt Application Service Provision Services," Research Seminar at Suffolk University, Boston, Massachusetts. (2009).

Yao, Yurong, Lee, Yang, "Exploring the Impact of Cost Savings and Service Capability on Enterprise Systems Hosting Adoption Intention," ES workshop at International Conference of Information Systems, Paris, France. (2008).

Lee, Yang, Yao, Yurong, "Planning and Implementing Enterprise Architecture: Its Critical Role and Evolution in the US Federal Government," eGov Workshop at International Conference of Information Systems, Paris, France. (2008).

Yao, Yurong, American Conference on Information Systems. (2006).

Ang, Wee Horng, Lee, Yang, Madnick, Stuart, Mistress, Dinsha, Siegel, Michael, "House of Security: Locale, Roles and Resources for Ensuring Information Security," Americas Conference on Information Systems, Acapulco, Mexico. (August 2006).

Yao, Yurong, Xu, Peng, "Knowledge Transfer in Software Development Offshore Outsourcing Project," Americas Conference on Information Systems, Acapulco, Mexico. (August 2006).

Yao, Yurong, Watson, Edward, Chen, Ye-Sho, Houston, Andrea, "An Integrative Model of Clients' Decision to Adopt an Application Service Provider," American Conference on Information Systems, Tempa, Florida. (2003).

Yao, Yurong, "Client Relationship Development in Application Service Providers: A Research Model," Americas Conference on Information Systems, Dallas, Texas. (2002).

Yao, Yurong, Murphy, Lisa, "Client Relationship Development in Application Service Providers: A Research Model," Hawaii International Conference on System Sciences, Kona, Hawaii. (2002).

Yao, Yurong, Houston, Andrea, "Electronic Voting System Characteristics and Voter Participation Intention," International Conference of Information Systems, Barcelona, Spain. (2002).

Yao, Yurong, Watson, Edward, "Security and Accessibility: Concerns over Electronic Voting Systems," International Resource Management Association International Conference, Seattle, Washington. (2002).