

QUOTA

COUNTY CODE				
N=			400	100%
Berkshire .....	03	( 1/181)	8	2%
Hampden .....	13		28	7%
Hampshire .....	15		12	3%
Franklin .....	11		4	1%
Worcester .....	27		48	12%
Middlesex .....	17		91	23%
Essex .....	09		45	11%
Suffolk .....	25		40	10%
Norfolk .....	21		44	11%
Plymouth .....	23		28	7%
Bristol .....	05		36	9%
Barnstable .....	01		16	4%
Dukes .....	07		0	0%
Nantucket .....	19		0	0%

START

Hello, my name is \_\_\_\_\_ and I am conducting a survey for 7NEWS/Suffolk University. We are conducting a seven-minute study about health care issues and current events and we would like to include your views. I can assure you that we are not trying to sell you anything and that your responses will be kept strictly confidential. Thank you.

Most of the healthcare questions require a simple "yes" or "no" answer.

N=			400	100%
Continue .....	1	( 1/240)	400	100%

GENDR

record gender

N=			400	100%
Male .....	1	( 1/241)	196	49%
Female .....	2		204	51%

S2

S2. What is your age category?

N=			400	100%
18-25 YRS .....	1	( 1/242)	21	5%
26-35 YRS .....	2		41	10%
36-45 YRS .....	3		68	17%
46-55 YRS .....	4		90	23%
56-65 YRS .....	5		84	21%
OVER 65 YRS .....	6		96	24%
REFUSED .....	7		0	0%

Q1

Q1. Are you aware that Massachusetts has a new law requiring all state residents to have health insurance?

N=			400	100%
Yes .....	1	( 1/245)	369	92%
No .....	2		30	8%
Undecided (DO NOT READ) .....	3		1	0%

Q2

Q2. Do you believe people should be compelled to buy health insurance even if they don't want it?

N=			400	100%
Yes .....	1	( 1/246)	168	42%
No .....	2		197	49%
Undecided (DO NOT READ) .....	3		35	9%

Q3

Q3. Do you believe all people will purchase the health insurance they are required to buy?

N=			400	100%
Yes .....	1	( 1/247)	76	19%
No .....	2		291	73%
Undecided (DO NOT READ) .....	3		33	8%

Q4

Q4. Should we provide free healthcare to those individuals below the poverty level?

N=			400	100%
Yes .....	1	( 1/248)	316	79%
No .....	2		54	14%
Undecided (DO NOT READ) .....	3		30	8%

Q5

Q5. Can Massachusetts afford to provide free healthcare for the state's poorest citizens?

N=			400	100%
Yes .....	1	( 1/249)	195	49%
No .....	2		136	34%
Undecided (DO NOT READ) .....	3		69	17%

Q6

Q6. Will Massachusetts become a magnet for poor people who have no health insurance?

N=			400	100%
Yes .....	1	( 1/250)	188	47%
No .....	2		169	42%
Undecided (DO NOT READ) .....	3		43	11%

Q7

Q7. Do you believe everyone has a right to healthcare?

N=			400	100%
Yes .....	1	( 1/251)	366	92%
No .....	2		29	7%
Undecided (DO NOT READ) .....	3		5	1%

Q8

Q8. Should there be any limits on that healthcare?

N=			366	100%
Yes .....	1	( 1/252)	197	54%
No .....	2		142	39%
Undecided (DO NOT READ) .....	3		27	7%

Q9

Q9. How confident are you in the healthcare you receive?

N=			400	100%
Very .....	1	( 1/253)	270	68%
Somewhat .....	2		97	24%
Not very .....	3		21	5%
Not at all .....	4		12	3%

Q10

Q10. Why are you <Q9 >confident?

N=			400	100%
Everything I need is covered .....	01	( 1/254)	29	7%
Satisfied with plan I have/have a good plan/meets all my needs/no problems	02	( 1/256)	92	23%
Can choose my own doctor/choose who I want for care	03	( 1/258)	7	2%
I'm healthy/I have never had any medical problems	04		11	3%
I received good care/good results .....	05		54	14%
Insurance company has always paid for my medical	06		11	3%
It is an expensive plan/I pay a lot for it .....	07		17	4%
I can afford it .....	08		5	1%
I work in healthcare .....	09		6	2%

I research the healthcare field .....	10	2	1%
Always room for improvement .....	11	8	2%
Doctors aren't what they used to be/don't know everything	30	10	3%
They do too much/do unnecessary testing/things...	31	4	1%
Could lower the cost/too expensive/costs too much /add more benefits	33	17	4%
Why .....	97	74	19%
Don't know/Refused .....	99	87	22%

Q11

Q11. Do you believe there will be enough doctors and hospital beds to serve all the people who need healthcare in Boston in the future?

N=		400	100%
Yes .....	1 ( 1/260)	171	43%
No .....	2	155	39%
Undecided (DO NOT READ) .....	3	74	19%

Q12

Q12. Do you believe you will always be able to go to the hospital of your choice?

N=		400	100%
Yes .....	1 ( 1/261)	200	50%
No .....	2	166	42%
Undecided (DO NOT READ) .....	3	34	9%

Q13

Q13. Do you believe Boston hospitals offer better treatment than suburban hospitals?

N=		400	100%
Yes .....	1 ( 1/262)	229	57%
No .....	2	118	30%
Undecided (DO NOT READ) .....	3	53	13%

Q14

Q14. Thinking about your (or someone in your household's) last hospital visit, can you tell me whether you went to a Boston hospital or a hospital outside Boston?

N=		400	100%
Boston .....	1 ( 1/263)	137	34%
Outside Boston .....	2	245	61%
Undecided/Refused (DO NOT READ) .....	3	18	5%

Q15

Q15. Should the present healthcare system be changed or should it be left as is?

N=		400	100%
Changed .....	1 ( 1/264)	275	69%
Left as is .....	2	69	17%
Undecided (DO NOT READ) .....	3	56	14%

Q16

Q16. Will you have enough money for adequate healthcare in the future?

N=		400	100%
Yes .....	1 ( 1/265)	236	59%
No .....	2	81	20%
Undecided (DO NOT READ) .....	3	83	21%

Q17

Q17. Should people have any legal say about when they die?

N=			400	100%
Yes .....	1	( 1/266)	305	76%
No .....	2		63	16%
Undecided (DO NOT READ) .....	3		32	8%

Q18

Q18. Thinking about your most recent experience with a doctor, what was your biggest complaint about how you or a family member were treated?

N=			400	100%
Waiting time is too long/in office/in ER/ appointments	01	( 1/267)	23	6%
Doctors do not spend enough time with you/don't take time to pay attention to patient	02		37	9%
Mistakes in treatment/treatment not successful..	03		11	3%
Doctor was rude .....	04		3	1%
Inefficiency in office/staff .....	05		9	2%
Biggest complaint .....	97		40	10%
None .....	98		272	68%
Don't know/Refused .....	99		5	1%

Q19

Q19. Thinking about your most recent hospital experience, what was your biggest complaint about the hospital that treated you or a family member?

N=			400	100%
Waiting time is too long/in ER/in waiting room/ in registration	01	( 1/269)	36	9%
Incorrect treatment/prescriptions .....	02		6	2%
Poor communication with patients/doctors don't get back to you	03		6	2%
Discharged in the middle of the night .....	04		2	1%
Not enough nurses/staff .....	05		9	2%
Poor quality hospital food .....	06		2	1%
Could not see the doctor I wanted .....	07		2	1%
Not satisfied with quality of care .....	08		6	2%
Biggest complaint .....	97		35	9%
None .....	98		285	71%
Don't know/Refused .....	99		11	3%

Q20

Q20. On a scale of 1-10 where 1 is NOT AT ALL efficient and 10 is VERY EFFICIENT, how efficient is your hospital?

N=		400	100%
01-Not at all efficient	01	( 1/271)	10 3%
02	02		7 2%
03	03		4 1%
04	04		8 2%
05	05		22 6%
06	06		32 8%
07	07		61 15%
08	08		89 22%
09	09		72 18%
10 - Very efficient	10		77 19%
Dk/RF	99		18 5%

Q21

Q21. On a scale of 1-10 where 1 is poor and 10 is excellent, how efficient is your doctor's office?

N=		400	100%
01-Not at all efficient	01	( 1/273)	5 1%
02	02		4 1%
03	03		2 1%
04	04		15 4%
05	05		30 8%
06	06		33 8%
07	07		56 14%
08	08		81 20%
09	09		69 17%
10 - Very efficient	10		99 25%
Dk/RF	99		6 2%

Q22

Q22. Do you think the premiums doctors pay for malpractice insurance are too high?

N=		400	100%
Yes	1	( 1/275)	236 59%
No	2		59 15%
Undecided (DO NOT READ)	3		105 26%

Q23

Q23. What do you think is the 2007 starting salary for an average doctor?

NO RANGES

N=		400	100%
Less than 50,000	01	( 1/276)	6 2%
50,000 to 99,999	02		48 12%
100,000 to 149,999	03		64 16%
150,000 to 199,999	04		32 8%
200,000 or more	05		24 6%
Amount	97		46 12%
Don't know/Refused	99		180 45%

Q24

Q24. Who or what is most responsible for the rising cost of healthcare?

READ LIST - ONE ANSWER ONLY

N=		400	100%
People using the emergency room for routine medical issues	01	( 1/278)	60 15%
High drug prices	02		39 10%
Cost of new equipment and technology	03		24 6%
Insurance companies	04		73 18%
Rising costs of hospitals	05		20 5%
Rising costs of doctors	06		14 4%
The aging baby boomer population	07		9 2%

The uninsured people who get medical care .....	08	36	9%
The consumers who are overweight and under-exercised .....	09	13	3%
Rising cost of malpractice insurance .....	10	63	16%
Undecided (DO NOT READ) .....	98	47	12%
Refused (DO NOT READ) .....	99	2	1%

Q25

Q25. To what extent do you worry that rising healthcare costs will cause your current healthcare benefits to be cut back substantially or eliminated. Would you say you personally worry about this...

N=		400	100%
A great deal .....	1	( 1/280)	89 22%
Quite a lot .....	2		96 24%
Not much .....	3		140 35%
Not at all .....	4		75 19%

PRE26

Please tell me if you strongly agree, agree, disagree, or strongly disagree with the following two statements:

N=		400	100%
Continue .....	1	( 1/281)	400 100%

Q26

Q26. STATEMENT ONE - "Requiring smaller employers to provide health insurance for all employees would mean that many smaller employers would no longer be able to stay in business". Would you say you ...

N=		400	100%
Strongly agree .....	1	( 1/282)	151 38%
Somewhat agree .....	2		139 35%
Somewhat disagree .....	3		64 16%
Strongly disagree .....	4		34 9%
Don't know/Refused (DO NOT READ) .....	5		12 3%

Q27

Q27. STATEMENT TWO - "The benefits of requiring smaller employers to provide health insurance for all employees outweigh the negative impact it might have on their business". Would you say you ...

N=		400	100%
Strongly agree .....	1	( 1/283)	109 27%
Somewhat agree .....	2		129 32%
Somewhat disagree .....	3		72 18%
Strongly disagree .....	4		67 17%
Don't know/Refused (DO NOT READ) .....	5		23 6%

Q28

Q28. Who do you trust most for information about your healthcare?  
READ LIST - ONE ANSWER ONLY

N=		400	100%
Health reporters on TV .....	1	( 1/284)	18 5%
Doctors and hospital officials .....	2		202 51%
Newspapers and radio .....	3		17 4%
The Internet .....	4		26 7%
Family Members .....	5		59 15%
Your local health department .....	6		16 4%

Federal/state agencies like the Food & Drug Administration	7		26	7%
Undecided (DO NOT READ)	8		28	7%
Refused (DO NOT READ)	9		8	2%
Q29				
Q29. Are the Boston hospitals prepared for a breakout of the avian flu?				
N=			400	100%
Yes	1	( 1/285)	115	29%
No	2		132	33%
Undecided (DO NOT READ)	3		153	38%
Q30				
Q30. Do you think you live better than your parents did?				
N=			400	100%
Yes	1	( 1/286)	308	77%
No	2		72	18%
Undecided (DO NOT READ)	3		20	5%
Q31				
Q31. Do you believe your children (or the next generation) will live better than you?				
N=			400	100%
Yes	1	( 1/287)	219	55%
No	2		143	36%
Undecided (DO NOT READ)	3		38	10%
Q32				
THE FINAL QUESTIONS ARE ABOUT CURRENT EVENTS AND TERRORISM.				
Q32. Do you believe there will be another coordinated air strike against the US like NINE ELEVEN (911)?				
N=			400	100%
Yes	1	( 1/288)	237	59%
No	2		116	29%
Undecided (DO NOT READ)	3		47	12%
Q33				
Q33. Have you avoided flying in an airplane on a trip since NINE ELEVEN (9-11) because of the fear of a repeat attack?				
N=			400	100%
Yes	1	( 1/289)	65	16%
No	2		326	82%
Undecided (DO NOT READ)	3		9	2%
Q34				
Q34. Do you believe it is safe to fly?				
N=			400	100%
Yes	1	( 1/290)	321	80%
No	2		55	14%
Undecided (DO NOT READ)	3		24	6%
Q35				
Q35. The recent Virginia Tech tragedy follows many school shootings since the Columbine tragedy. Do you believe such an event could happen in one of the schools in your town?				
N=			400	100%
Yes	1	( 1/291)	316	79%
No	2		68	17%
Undecided (DO NOT READ)	3		16	4%
Q36				
Q36. Are the schools in your town safe?				
N=			400	100%
Yes	1	( 1/292)	275	69%
No	2		73	18%
Undecided (DO NOT READ)	3		52	13%

Q37

Q37. In July of last year, a motorist was killed when four concrete ceiling panels hit her car as she drove through the tunnel on her way to Logan Airport. Do you believe such an event could happen again in one of the tunnels?

N=			400	100%
Yes	1	( 1/293)	320	80%
No	2		60	15%
Undecided (DO NOT READ)	3		20	5%

Q38

Q38. Thinking about the last time you drove through a tunnel, did you look up at the ceiling or think about a ceiling panel falling?

N=			400	100%
Yes	1	( 1/294)	179	45%
No	2		201	50%
Undecided (DO NOT READ)	3		12	3%
Never driven through tunnel	4		8	2%

Q39

Q39. Are the tunnels in Massachusetts safe?

N=			400	100%
Yes	1	( 1/295)	174	44%
No	2		146	37%
Undecided (DO NOT READ)	3		80	20%

Q40

Q40. Overall, do you think Massachusetts is heading in the right direction or is on the wrong track?

N=			400	100%
Right direction	1	( 1/296)	202	51%
Wrong track	2		132	33%
Undecided (DO NOT READ)	3		66	17%

Q41

Q41. Which of the following income categories is closest to your household income for 2006?

N=			400	100%
Less than \$15,000	1	( 1/297)	24	6%
\$15K - \$25K	2		19	5%
\$25K - \$35K	3		28	7%
\$35K - \$50K	4		39	10%
\$50K - \$75K	5		65	16%
\$75K - \$100K	6		63	16%
\$100K - \$150K	7		36	9%
Over \$150,000	8		35	9%
Refused (DO NOT READ)	9		91	23%