

CLEAR YOUR WEB BROWSER'S CACHE, COOKIES, AND HISTORY

Your browser tends to hold onto information, and over time it could cause problems with logging in or bringing up websites.

For security reasons, it's always a good idea to clear out the cache, or browser history, and clear cookies on a regular basis.

Desktop browsers

Chrome

1. Hit Ctrl-Shift-Del or click the settings button in the top right, More Tools, Clear browsing data
2. In the Time range drop-down, select All time
3. Check Cached images & Files, and Cookies and other site data
4. Click Clear Data button:
5. Exit/quit all browser windows and re-open the browser.

Firefox

1. Hit Ctrl-Shift-Del or From the History menu, select Clear Recent History.
If the menu bar is hidden, press **Alt** to make it visible.
2. From the Time range to clear: drop-down menu, select the desired range; to clear your entire cache, select Everything.
3. Select Cache & Cookies
4. Click Clear Now.
5. Exit/quit all browser windows and re-open the browser.

Internet Explorer 11

1. Select Tools > Safety > Delete browsing history....
If the menu bar is hidden, press **Alt** to make it visible.
2. Deselect Preserve Favorites website data, and select:
 - o Temporary Internet files or Temporary Internet files and website files
 - o Cookies or Cookies and website data
 - o History
3. Click Delete. You will see a confirmation at the bottom of the window when the process is complete.
4. Exit/quit all browser windows and re-open the browser.

Microsoft Edge

1. Hit Ctrl-Shift-Del or click the Menu button in the top right corner (3 dots), click Settings, and then scroll to Clear browsing data and click Choose what to clear
2. Check only "Cookies and saved website data" and "Cached data and files"
3. Click Clear. You will see "All clear!" under the Clear button when it has completed.
4. Close Edge and re-open it.

Safari

1. Hit Command & a comma
2. Choose the Privacy Option
3. Click Manage Website Data
4. Click Remove All
5. Click Done