

Ornstein, Suzyn (Full Professor)

Refereed Journal Articles

Journal Article, Academic Journal

- Ornstein, S., Dumas, C. (2015). Cleaning up at Dining In. *Journal of Marketing Development & Competitiveness*, 9(2), 47-58.
- Mazen, M., Herman, S., Ornstein, S. (2008). Professor Delight: Cultivating Organizational Citizenship Behavior. *Journal of Management Education*, 32, 569-572.
- Chak Fu, L., Laura, R., Levesque, L. L., Ornstein, S. (2018). Shooting from the Hip: A Habit Perspective of Voice. *Academy of Management Review*, 43(3), 1-17.
doi.org/10.5465/amr.2015.0366
- Ornstein, S., O'Neill, R. (2014). Can we get to yes? Business negotiations between two start-ups. *Journal of Organizational Behavior Education*, Volume 7.
- Ornstein, S., Nelson, T. (2006). Incorporating Emotiontional Intelligence Competency Building into the Preparation and Delivery of International Travel Courses. *Innovations in Education and Teaching International*, 43(1), 41-55.
- Nelson, T., Ornstein, S. (2002). Preparing for the Unexpected: Managing Low probability, disruptive eveets in student international travel courses. *Journal of Management Education*, 26, 259-273.
- Ornstein, S., Sankowsky, D. (1997). Clarify Communication to Enhace Learning: Establish the dual focus classroom. *Journal of Management Education*, 21, 395-408.
- Ornstein, S., Sankowsky, D. (1994). Overcoming stereotypes and prejudices: A framework and suggestions for learning from groupist comments in the classroom. *Journal of Management Education*, 18, 292-303.
- Ornstein, S., Isabella, L. (1993). Making Sense of Careers: A review. *Journal Of Management*(19), 243-267.
- Ornstein, S., Isabella, L. (1990). Age versus stage models of career attitudes of women: A partial replication and extension. *Journal Of Vocational Behavior*, 36(1-9).
- Ornstein, S., Cron, W., Slocum, J. (1989). Age versus stage: Comparative test of the models of Levinson and Super. *Journal Of Organizational Behavior*, 10, 117-133.
- Ornstein, S. (1989). Hidden Influences of Office Design. *Academy Of Management Executive*, 3(144-147).

Book Chapters

Book, Chapter in Scholarly Book-New

- DeFillippi, R., Ornstein, S. (2003). Psychological perspectives underlying theories of organizational learning. In Easterby-Smith & Lyles (Ed.), *Handbook of Organizational Leaqrning & Knowledge* (pp. 19-37). London: Blackwell.

Ornstein, S. (1990). Linking environmental and industrial/organizational psychology. In C.L. Cooper & I. Robertson (Ed.), *International Review of Industrial and Organizational Psychology* (pp. 195-228). Chichester, UK: Wiley.

Ornstein, S. (1989). Impression management through office design. In R. Giacalone & P. Rosenfeld (Ed.), *Impression management in organizations* (pp. 411-426). Hillsdale, NJ: Erlbaum.

Other Intellectual Contributions

Book Review

Ornstein, S. (2011). *A Company of One* (4th ed., vol. 56, pp. 647-649). Ithaca, NY: Administrative Science Quarterly.

Conference Proceedings

Conference Proceeding

Ornstein, S., Krauss, K., Moker, G. (2007). *University-High School Partnerships: A Model for Improving Entrepreneurship Education and Community Outreach*. United States Association for Small Business and Entrepreneurship.

Presentations

Ornstein, Suzyn, Dumas, Colette, United States Association of Small Business & Entrepreneurship Annual Conference, "Cleaning Up at Dining In," USASBE, Tampa, FL. (January 23, 2015).

Ornstein, Suzyn (Presenter & Author), SBS Research Seminar, "Faculty Internship," Suffolk University, Boston. (October 25, 2012).

Ornstein, Suzyn, Knowledge Globalization Conference, "Investment In and Deployment of Renewable Energy Technologies as a Competitive Advantage for Developing Economies," Suffolk University/FLAME, Pune, India. (January 6, 2012).

Ornstein, Suzyn, Eastern Academy of Management 2011, "Turning Pet Peeve into Profit: Cardstar, The world's leading Mobile Loyalty App," Eastern Academy of Management, Boston. (May 2011).

Ornstein, Suzyn, Eastern Academy of Management 2011, "Deal or No Deal: Negotiations between 2 alternative energy start-ups," Eastern Academy of Management, Boston. (May 12, 2011).

Ornstein, Suzyn, "Reigniting the Passion to teach," Academy of Management, Anaheim, California. (August 2008).

Kolenko, Tom, Ornstein, Suzyn, "Renewing the Passion to Teach," . Organizational Behavior Teaching Conference, Malibu, California. (May 2007).

Ornstein, Suzyn (Discussant), EMONET V. (2006).

Ornstein, Suzyn, Pant, Laurie, "Improve Leadership in the Field: Incorporate the Concepts of EMotional Intelligence into the Accounting Curriculum," 13th American Society of Business and Behavioral Sciences, Las Vegas, Nevada. (February 2006).

Ornstein, Suzyn, "Creating a Positive Learning Climate," Academy of Management, Seattle, Washington. (August 2003).

Nelson, Teresa, Ornstein, Suzyn, "Preparing for the unexpected: Managing low probability, disruptive events in student international travel courses.," Academy of Business Education Meeting, Hamilton, Bermuda. (September 2000).

Ornstein, Suzyn, Nelson, Teresa, "The value of emotional intelligence training for student performance in international travel courses.," Academy of Business Education Meeting, Hamilton, Bermuda. (September 2000).