

Al-Amin, Mona (Associate Professor)

Refereed Journal Articles

Journal Article, Academic Journal

- H. L., Al-Amin, M., M. R., V. V. (in press). A robust analysis of hospital efficiency and factors affecting variability. *Health Services Management Research*.
- Frank, J., Salmona, M., Rivard, P. E., Al-Amin, M. (2018). A Study of Cook Islands Nurses' Attitudes towards Electronic Medical Records Technology. *The Electronic Journal of Information Systems in Developing Countries*.
<https://onlinelibrary.wiley.com/doi/abs/10.1002/isd2.12047>
- Al-Amin, M., Schiaffino, M., Park, S., Harman, J. (2018). Sustained Hospital Performance on HCAHPS Survey: What are the Determinants. *Journal of Healthcare Management*.
- Al-Amin, M., Makarem, S. C., Rosko, M. (2016). Efficiency and hospital effectiveness in improving Hospital Consumer Assessment of Healthcare Providers and Systems ratings. *HEALTH CARE MANAGEMENT REVIEW*, 41(4), 296-305.
- Al-Amin, M., Makarem, S. C. (2016). The Effects of Hospital-Level Factors on Patients' Ratings of Physician Communication. *JOURNAL OF HEALTHCARE MANAGEMENT*, 61(1), 28-41.
- Al-Amin, M. (2016). Hospital Characteristics and 30-Day All-Cause Readmission Rates. *Journal of Hospital Medicine*, 11(10), 682–687.
- Makarem, S., Al-Amin, M. (2014). Beyond the Service Process: The Effects of Organizational and Market Factors on Customer Perceptions of Healthcare Organizations. *Journal of Service Research*, 17(4), 259-268.
- Pradhan, R., Weech-Maldonado, R., Jeffrey, H., Al-Amin, M., Hyer, K. (2014). Private Equity Ownership of Nursing Homes: Implications for Quality. *Journal of Health Care Finance*.
- Schiaffino, M., Al-Amin, M., Schumacher, J. (2014). Predictors of language service availability in US hospitals. *International Journal of Health Policy and Management*, 3(5), 259-268.
- Everhart, D., Neff, D., Al-Amin, M., Nogle, J., Weech-Maldonado, R. (2013). The effects of nurse staffing on hospital financial performance: Competitive versus less competitive markets. *HEALTH CARE MANAGEMENT REVIEW*, 38(2), 146-155.
- Peasah, S., Mckay, N., Harman, J., Al-Amin, M., Cook, R. (2013). Medicare Non-Payment of Hospital-Acquired Infections: Patient Outcomes Three Years Post Implementation. *Medicare and Medicaid Research Review*, 3(3).
- Housman, M., Al-Amin, M. (2013). Dynamics of Ambulatory Surgery Centers' and Hospitals' Market Entry. *Health Services Management Research*, 26(2-3), 54-64.
- Al-Amin, M., Weech Meldanado, R., Pradhan, R. (2013). Hospital-Physician Relationships: Implications from the Professional Service Firms Literature. *Advances in Healthcare Management*, 15, 165-184.
- Everhart, D., Neff, D., Al-Amin, M., Nogle, J., Weech-Meldanado, R. (2013). The Effects of Nurse Staffing on Hospital Financial Performance: Competitive Versus Less Competitive Markets. *Health Care Management Review*, 38(2), 146-155.

Al-Amin, M., Housoman, M. (2012). Ambulatory Surgery Centers and General Hospitals Competition: Entry Decisions and Strategic Implications. *Health Care Management Review, 37*(3), 223-234.

Al-Amin, M. (2012). The General Not-For-Profit Hospital Model. *American Journal of Economics and Sociology, 71*(1), 37-53.

Al-Amin, M., Makarem, S., Pradhat, R. (2011). Hospital Ability to Attract International Patients: A Conceptual Framework. *International Journal of Pharmaceuticals and Healthcare Marketing, 5*(3), 205-221.

Harman, J., Lemak, C., Al-Amin, M., Hall, A., Duncan, P. (2011). Changes in Per Member Per Month Expenditures After Implementation of Florida's Medicaid Reform Pilot Demonstration. *Health Services Research, 46*(3), 747-804.

Al-Amin, M., Zinn, J., Rosko, M., Aaronson, W. (2010). Founding Rates of Specialty Hospitals: Strategic Implications of General Hospitals Managers. *Health Care Management Review, 35*(4), 294-301.

Book Chapters

Book, Chapter in Scholarly Book-New

Weech-Maldonado, R., Al-Amin, M., Nishimi, R., Salam, F. (2011). Enhancing Cultural Competency of Health Care Organizations. In Jason Wolf, Heather Hanson, Mark Moir, Len Friedman, and Grant Savage (Ed.), *Organization Development in healthcare: Conversations on Research and Strategies* (vol. 10). Emerald Group Publishing Limited.

Non-Refereed Journal Articles

Journal Article, Academic Journal

Al-Amin, M., Housman, M. (2012). Ambulatory surgery center and general hospital competition: Entry decisions and strategic choices. *HEALTH CARE MANAGEMENT REVIEW, 37*(3), 223-234.

Al-Amin, M. (2012). The General NFP Hospital Model. *AMERICAN JOURNAL OF ECONOMICS AND SOCIOLOGY, 71*(1), 37-53.

Presentations

Al-Amin, Mona (Author Only), Hefner, Jennifer (Author Only), Martelli, Peter (Author Only), AcademyHealth Annual Research Meeting, "Determinants of Sustained Superior Performance on Readmission Rates," AcademyHealth, Seattle, WA. (June 25, 2018).

Al-Amin, Mona (Presenter & Author), Makarem, Suzanne (Author Only), AcademyHealth, "HCAHPs Ratings: The Impact of Contextual Factors," San Diego. (June 2014).

Frank, Jonathan (Presenter & Author), Al-Amin, Mona (Presenter & Author), Rivard, Peter E. (Presenter & Author), Faculty Research, "Exploring the Role of Cultural and Infrastructural Barriers to Health Information Technology Implementations in Isolated, Resource-Poor Archipelagos," Sawyer Business School, Suffolk University, Boston. (April 24, 2014).

Schiaffino, Melody (Presenter & Author), Al-Amin, Mona (Author Only), Schumacher, Jessica (Author Only), Southern Management Association, "Does institutional theory explain the variation in culturally competent hospital language service provision?," October 31-November 3 at the Westin Beach Resort and Spa in Fort Lauderdale, Florida. (November 1, 2012).

Hall, Allyson (Presenter & Author), Harman, Jeffery (Author Only), Lemak, Christy (Author Only), Al-Amin, Mona (Author Only), Duncan, Paul (Author Only), American Public Health Association, "Does Medicaid managed care plan type make a difference in enrollee experience and reports of care?," San Francisco, CA. (October 28, 2012).

Makarem, Suzanne (Presenter & Author), Al-Amin, Mona (Author Only), 21st Annual Frontiers in Service Conference, "Patients Perceptions of Hospitals: The Role of Organizational and Market Characteristics," Center for Excellence in Service, Robert H. Smith School of Business, University of Maryland, USA, INFORMS , the American Marketing Association (AMA), and IBM, Maryland. (June 15, 2012).

Al-Amin, Mona (Author Only), Kukla, Matt (Presenter & Author), Rosko, Michael (Author Only), Southern Management Association, "Specialized Health Care Delivery Organizations and Market Conditions," Savannah, Georgia. (November 12, 2011).

Al-Amin, Mona (Presenter & Author), Zinn, J. (Author Only), Southern Management Association, "The Proliferation of Small Specialty Hospitals: An Organizational Ecology Approach," St. Pete, Florida. (October 30, 2010).

Al-Amin, Mona (Presenter & Author), American Sociological Association Annual Meeting, "The General Not-for-profit Hospital Model: A Path Dependence Analysis," ASA, Atlanta, Georgia. (August 16, 2010).

Al-Amin, Mona (Presenter & Author), Lemak, C. (Author Only), Bell, L. (Author Only), AcademyHealth Annual Meeting, "Structural Inertia, Health Plans, and Medicaid Reform in Florida," Boston, Massachusetts. (June 9, 2010).