

Holzer, Marc (Distinguished Professor)

Books

Book, Non-Scholarly-New

Holzer, M., Joyce, P., Bryson, J. (2014). *Developments in Strategic and Public Management: Studies in the US and Europe*. New York, NY: Palgrave Macmillan.

Book, Scholarly-New

Holzer, M., Roberts, B. (2018). *A Call to Serve*. Washington, D.C.: American Society for Public Administration.

Holzer, M., Zhang, M., Hu, W. (2018). *Building a Public Service-Oriented Government and Administrative System Innovation*. Cambridge Scholars Publishing.

Holzer, M., Flug, J., Meyer, S., Xu, C., McAuliffe, L. (2018). *The Public Administration Gateway: A User's Guide*.

Holzer, M., Manoharan, A., Shon, J., Choi, E., Kang, M., Lee, S., Lee, H. (2017). *Seoul's e-Governance Policy Study*. Seoul: Seoul Metropolitan Government.

Holzer, M., Manoharan, A. (2016). *Digital Governance in Municipalities Worldwide (2015-16): Seventh Global E-Governance Survey: A Longitudinal Assessment of Municipal Websites Throughout the World*. Newark, NJ: National Center for Public Performance.

Grossman, S., Holzer, M. (2016). *Partnership Governance in Public Management*. New York, NY: Routledge.

Holzer, M., Zheng, Y., Manoharan, A. (2014). *Digital Governance in Municipalities Worldwide (2013-14) Sixth Global E-Governance Survey: A Longitudinal Assessment of Municipal Websites Throughout the World*. Newark, NJ: National Center for Public Performance.

Book, Textbook-New

Holzer, M., Melitski, J., Manoharan, A. (2018). *E-Government and E-Governance: Concepts and Cases*. Irvine, CA: Melvin and Leigh.

Holzer, M., Schwester, R., Lee, S. H. (2014). *Public Administration in a Globalized World: Theories and Practices Between the US and Korea*. Seoul: M.E. Sharpe.

Book, Textbook-Revised

Holzer, M., Warner, L., Lee, D. B. (2017). *Teaching Resources Guide for Public Affairs and Administration, Fourth Edition..* Washington, D.C.: National Association Schools of Public Affairs and Administration.

Holzer, M., Hoontis, P., Ingrams, A. (2014). *Teaching Resources Guide for Public Affairs and Administration Third Edition*. Washington, D.C.: National Association Schools of Public Affairs and Administration.

Book Chapters

Book, Chapter in Scholarly Book-New

- Zheng, Y., Holzer, M. (2018). Explaining the Diffusion of E-Services and e-Participation at the Municipal Level: A Study in New Jersey. *In Building a Public Service-Oriented Government and Administrative System Innovation*. Cambridge Scholars Publishing.
- Holzer, M., Xu, C. (2018). Introduction to the User's Guide. *The Public Administration Gateway: A User's Guide*. Washington, D.C.: American Society for Public Administration.
- Holzer, M., Zhang, M. (2016). The Evolution of Public Administration: Comparing China and the U.S.". *Proceedings of the Sino-U.S. Public Administration Conference, Renmin University, Beijing, China June 2016.*. Beijing, China: Renmin University.
- Holzer, M., Manoharan, A., Mossey, S. (2016). *What Do CIOs Need to Know about Performance Measurement of E-Governance*. Washington, D.C.: Public Technology Institute.
- Holzer, M. (2015). *Best Practices in E-Governance: A Comparative Study Based on Rutgers University Worldwide Digital Governance Survey*. New York, NY: CRC Press/Taylor and Francis Group.
- Holzer, M., Zheng, Y. (2015). *Explaining the Diffusion of E-Services and E-Participation at Municipal Level: A Study in New Jersey*. Cambridge Scholars Publishing.

Book, Chapter in Textbook-Revised

- Holzer, M., Schwester, R. (2016). *Public Administration: An Introduction; Second Edition*. New York, NY: Routledge.

Non-Refereed Journal Articles

Journal Article, Academic Journal

- Ingrams, A., Schmidhuber, L., Manoharan, A., Holzer, M. (2018). Stages and Determinants of E-Government Development: A Twelve-Year Longitudinal Study of Global Cities. *International Public Management Journal*.
- Holzer, M., Ballard, A., Kim, M., Deat, F. (in press). Obstacles and Opportunities for Sustaining Performance Management Systems." *International Journal of Public Administration*.
- Zhang, M., Holzer, M. (2017). Chinese Administrative Reforms: A Replica or derivative of the Western NPM Model? *Chinese Public Administration Review*, 8(1), 23-36. cpar.net
- Melitski, J., Holzer, M. (2016). E-Governance Approaches at the Local Level: A Study of Prague Best Practices. *Journal of Public Administration*.
- Kim, T. H., Holzer, M. (2016). Public employees and performance appraisal: A study of antecedents to employees' perception of the process. *Review of Public Personnel Administration*. 120 Tremont St. Room 5412,, Inst. for Public Service, Suffolk, University
- Ingrams, A., Holzer, M. (2016). The Educational and Professional Goals of International Students in Public Service Degrees. *International Journal of Public Administration*.
- Mullins, L. B., Holzer, M., Ferreira, M., Hoontis, P. (2015). Implementing Performance Budgeting at the State Level: Lessons Learned from New Jersey. *International Journal of Public Administration*.

Holzer, M., Zheng, Y., Schachter, H. (2014). The Impact of Government Form on e-Participation: A Study of New Jersey Municipalities. *Government Information Quarterly*.

Journal Article, In-House Journal

Holzer, M. (2013). Explaining e-Participation Diffusion at the National Level: A Test of External Environment. *International Journal of E-Governance and Networks*.

Other Intellectual Contributions

Book Review

Holzer, M. (2017). *A Classic Revisited: In Praise of Red Tape* (6th ed., vol. 77, pp. 957-958). Hoboken, NJ: Public Administration Review.

Instructor's Manual

Holzer, M., Schwester, R., Wexler, J. (2016). *Instructor's Manual: Public Administration: An Introduction, Second Edition*. New York, NY: Routledge.

Magazine/Trade Publication

Holzer, M., Bond, B. J., Roberts, B. (2017). *The Future of Public Service: Advancing the Civil Society through Partnership Government*. Washington, D.C.: American Society for Public Administration.

Holzer, M., Warner, L. (2017). *Teaching Resources Guide for Public Affairs and Administration: Overview of the 4th Edition*. Washington, D.C.: Public Administration Time/American Society for Public Administration.

Ballard, A., Holzer, M. (2017). *The Landscape of Performance Measurement Education*. Washington, D.C.: Public Administration Times/American Society for Public Administration.

Holzer, M., Manoharan, A. (2017). *Seoul Leads Rankings in Municipal E-Governance Survey*. Washington, D.C.: Public Administration Times/American Society for Public Administration.

McFarland, L. (2016). *NASPAA Interview with Marc Holzer*. Washington, D.C.: NASPAA Website.

Other

Holzer, M. (2018). Foreword. *Why Research Methods Matter*. Irvine, CA: Melvin and Leigh.

Holzer, M., Newbold, S. (2017). In Marc Holzer and Stephanie Newbold (Ed.), *American Journal of Public Administration*. Thousand Oaks, CA: American Review of Public Administration/Sage Pubs.. <http://journals.sagepub.com/home/arp>

Holzer, M. (2017). In Marc Holzer (2002-date) and Yi Lu (Ed.), *Chinese Public Administration Review*. Boston, MA: National Center for Public Performance/Suffolk University. <http://cpar.net/index.php/cpar>

Holzer, M., Yang, K. (2017). In Marc Holzer, Editor in Chief; Kaifeng Yang, Editor (Ed.), *Public Performance and Management Review* (vol. 41). Philadelphia PA: Taylor and Francis. <http://www.tandfonline.com/loi/mpmr20>

Holzer, M., Illiash, I. (2017). In Marc Holzer, Editor in Chief 1993- (Ed.), *Public Voices*. Boston, MA: Public Voices/National Center for Public Performance/Suffolk University. 120 Tremont St. Room 5412,, Inst. for Public Service, Suffolk, University